

23M – HONDA CONNECT APPLICATION GUIDELINE



Service Function Description

Service Function Description

Starting Instruction		
Category	Function	Description
Starting Instructions	Sign Up	You can sign up to the Honda CONNECT app with a new account using either an Apple ID or email address
	Log In	You can log in to the Honda CONNECT application.
	Forgot Password	When you try to log in and forget your password, please select 'Forgot Password' function to reset your password.

Service		
Category	Service	Description
Safety & Security	Geofence Alert	This function allows the user to get notifications when the car is moving in or out of an area, which is designated in advance.
	Speed Alert	This function allows the user to get a notification after they set their desired speed limit. The user can also set the speed alert name and select the duration, time and day when they would like the notification to occur.
	Security Alert	When a security alarm activates (alarm activates when the door, trunk or bonnet are forcibly opened), you will receive a push notification.
	Warning Lamp Notification	If your car generates any warning lights, you can view these warning lights via the Honda CONNECT app. This allows you to determine exactly which warning light has occurred.
	Automatic Collision Notification	If an airbag deployment occurs, users will automatically get a notification from Honda Connect Support. Honda Connect Support will then determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.
	Navigation Data Wipe	This feature allows the user to factory reset Honda CONNECT navigation data.
Remote Control	Remote Engine Start & Stop	This function allows the user to remotely control the engine start/stop and the air-conditioning (A/C) control.
	Remote Lock & Unlock	This function can Lock/Unlock all doors, hood and the trunk/tailgate of the vehicle via Honda CONNECT.
	Remote Light & Horn	This function allows the user to remotely activate the remote Light & Horn ON/OFF settings via Honda CONNECT.
Convenience & Comfortable	Car Status	This function allows users to view information about their vehicle via the Honda CONNECT app. The user can also check and update their vehicle information and get notified when alerts occur.
	POI Search	Users must set their mobile phone device to allow Honda CONNECT application to find location to use this function. Then, touch [Location] button or choose an available location search from menu to find places and their car's location on the map. With POI search users have many available location groups to choose such as: <ul style="list-style-type: none"> - Find My Car: to locating the car position - Favorites: to bookmark the location users usually search - Dealer: to find dealers nearby - Gas Station: to find Gas Stations nearby - ATM: to find ATM nearby - Convenience Store: to find Convenience stores nearby
	Find My Car (Vehicle Location)	This feature allows the user to locate their car by providing a map view and directions via Honda CONNECT.
	Trip Log	This feature allows the user to view their driving history for up to one year.
	SNS Posting	Trip Log stores the routes where you have previously driven your car. You can share these routes for SNS via the Honda CONNECT app.
	1to1 Message Receive/Display	This feature allows the user to view messages from Honda.
	Next Periodical Maintenance Reminder	This function allows users to receive notifications from the app about the next routine maintenance of the car.
	Service History	This function allows users to review their history of previous periodical car maintenance services.
General Setting	PIN Setting	You can set and change your PIN code or use you PIN code to enable Face ID/Touch ID.
	Ownership Verification	To confirm ownership of your car and to continue using the Honda CONNECT app, vehicle ownership verification is necessary every 1 year. The user will receive reminder notifications before the deadline for the verification.

Service Function Description

Service Function Description

Function		
Category	Function	Description
General Setting	Change Menu Icon Layout	You can change the top page vehicle picture.
	Wallpaper	You can change the top page wallpaper picture.
	Change Password	You can change your application log in Password.
	Language	You can change your application displayed language.
	Push Notification Setting	You can change the Push Notification Setting.
	Service Package	When you subscribe to Honda CONNECT services. Your current Subscription plan will be displayed.
	Conditions and Privacy	Information about the service terms & conditions and Privacy Policy.
	Open Source Software	Information about the Open Source License.
	About	Information about the Application version.
	App Manual	Information relating to the Application manual.
	Inquiry	This function helps you to open the Inquiry web.
	My Profile	You can check your profile information and it can be changed. (Email / Title / Name / Mobile Phone Number / Birthday / Gender / Address / Post Code / Profession / Status)
	Car Profile	You can check information about your owned vehicles. (Car Name / Car Model / Year Model / VIN / Registration Date / Withdrawal)
	Emergency Contact	You can set a family member or friend as the emergency contact. In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).
Non-TCU Mode	This function is for 'Non-Connected' Car owners (for example, users who have the CONNECT app but do not have a vehicle which can be connected to the app) and 'Non-Activated' Connected Car owners (for example, users who have the app and a vehicle which can be connected to the app, but have not purchased a subscription plan). Non-TCU mode allows users to enjoy using only limited features of the CONNECT app such as the Emergency Call function.	

Application Summary

Application Summary

Overview : This section provides an overview of the main functions and stand-up services regarding your Honda CONNECT app.

Application Summary

Honda CONNECT

Honda CONNECT brings intelligent Telematics technology that combines the work between Wireless Telecommunication and Informatics Applications. This further contributes to controlling long distance data transmission by working together between the TCU (Telematics Control Unit) that is installed inside the car and mobile applications.

With just the touch of a finger, you and your trusty vehicle can genuinely connect and communicate through new and enhanced assistive features. we hope you enjoy using Honda CONNECT!

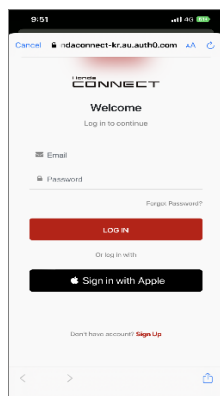


Get started

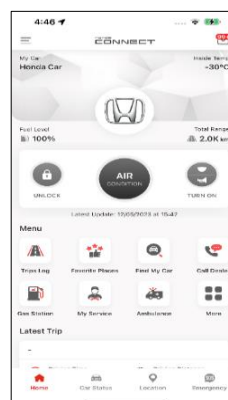
[Honda CONNECT] is an application that allows you to connect and communicate seamlessly with your vehicle.

Get started by downloading the application. [Honda CONNECT] is available on smart phones which support both Android and iOS operating systems. Once downloaded, please follow the registration process. Once the registration process has completed, please contact your local authorised Honda Outlet to activate your vehicle with CONNECT. After the process has completed, please login to Honda CONNECT using your username and password to enjoy [Honda CONNECT] !

Login page



Main application page



Starting Instructions

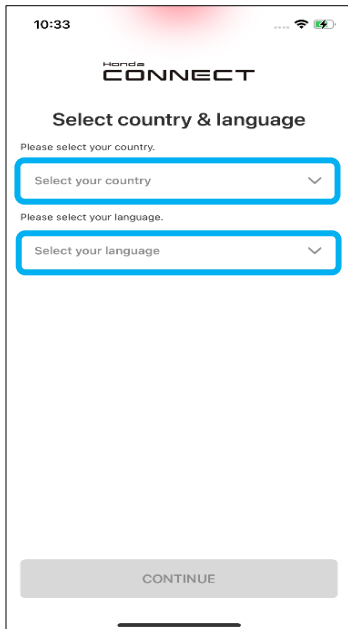
Sign Up

[Back to Top](#)

Overview : Users can sign up to the Honda CONNECT app with a new account using an Apple ID or email address.

Sign Up

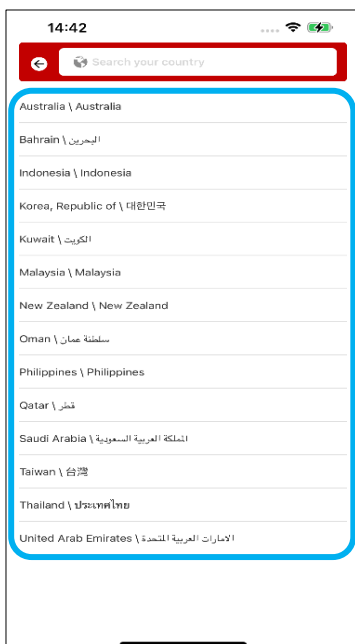
Step 1



Sign Up - Top Page

Tap on [Select your country] to select the country

Step 2



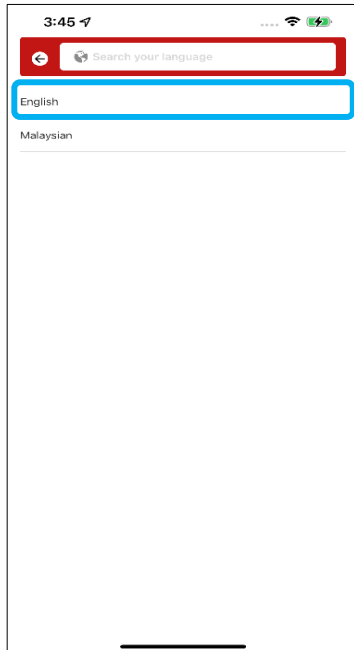
Sign Up - Select your country

Tap on your country and your language.

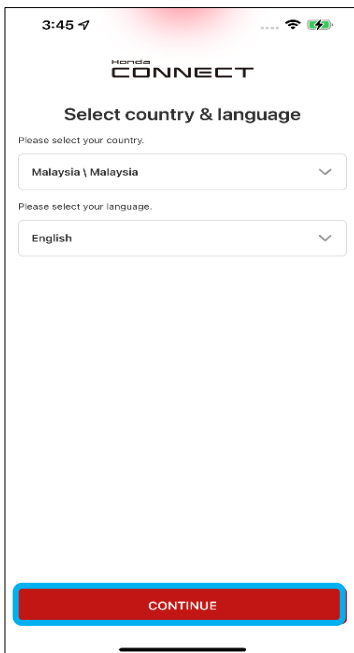
Starting Instructions

Sign Up

Back to Top



Step 3



Sign Up - Top Page

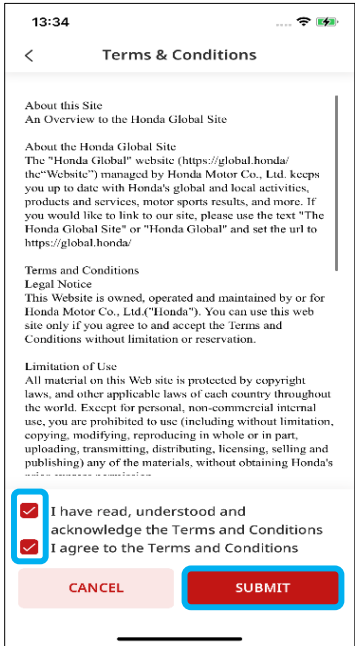
Tap on [CONTINUE] to switch to the Terms & Conditions screen.

Starting Instructions

Sign Up

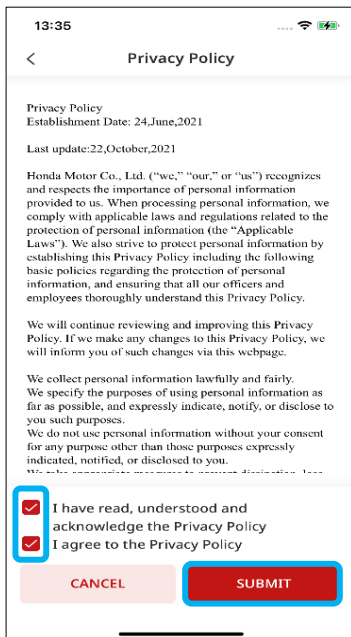
Back to Top

Step 4



Sign Up - Terms & Conditions

If you agree to the Terms & Conditions, tap on [SUBMIT] to switch to the Privacy Policy page.



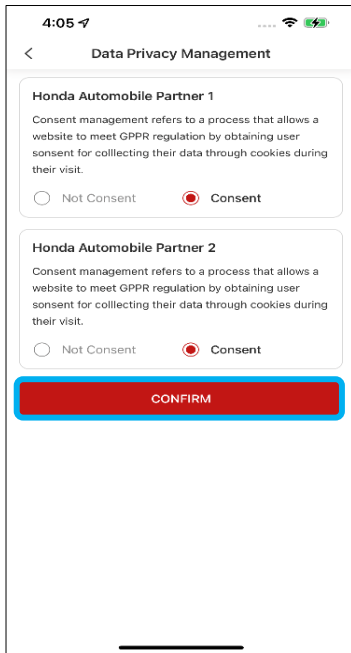
Sign Up - Privacy Policy

If you agree to the Privacy Policy, tap on [SUBMIT] to switch to the Data Privacy Management page.

Starting Instructions

Sign Up

[Back to Top](#)

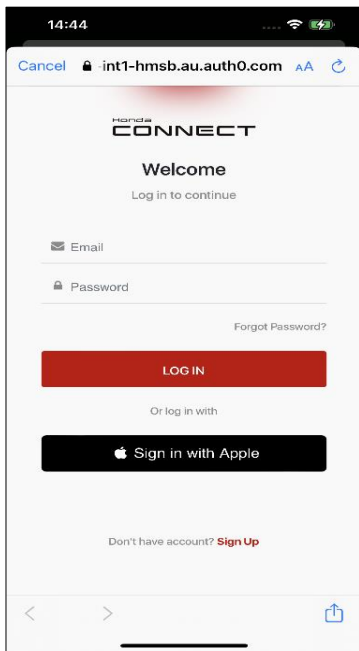


Sign Up - Data Privacy Management

If you agree to the Data Privacy Management information, tap on [SUBMIT] to display the popup Congratulations below.

REGISTRATION

Step 1



REGISTRATION - Log in

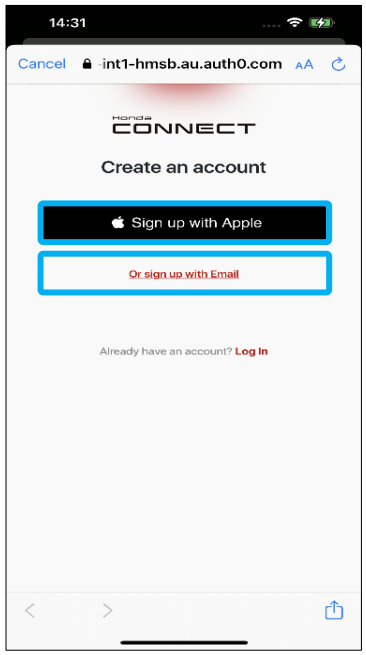
Tap on [Sign up] to register a new account.

Starting Instructions

Sign Up

[Back to Top](#)

Step 2

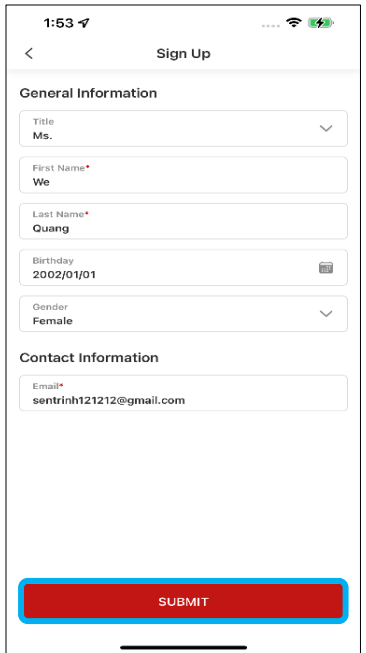


REGISTRATION - Create an account
 Please follow the instructions to sign up with Honda Connect.

REGISTRATION With Apple ID/Email Address
 Tap on
 - [SIGN UP WITH APPLE ID]
 - [Or sign up with Email]
 to sign up with your Apple ID/ your Email.

Below are the steps for REGISTRATION with an Email address as an example.

Step 3



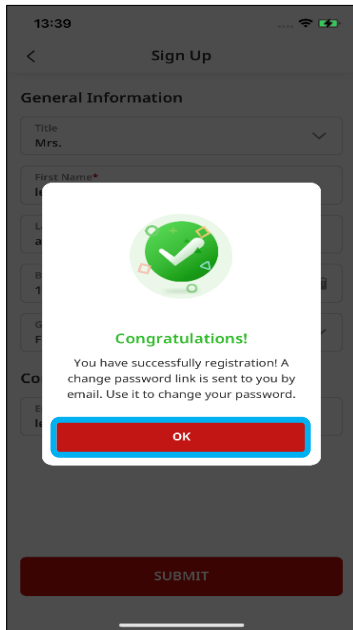
REGISTRATION With Email - Sign Up
 Fill in the required information, then tap on [SUBMIT].

Starting Instructions

Sign Up

[Back to Top](#)

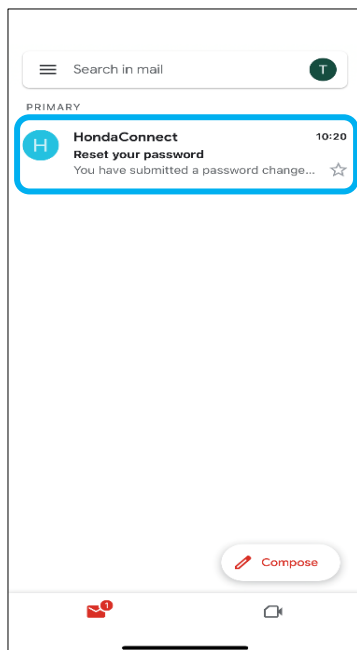
Step 4



REGISTRATION With Email - Congratulations! Popup

A popup shows up if you have registered successfully. Tap on [OK].

Step 5



REGISTRATION With Email - Email Inbox

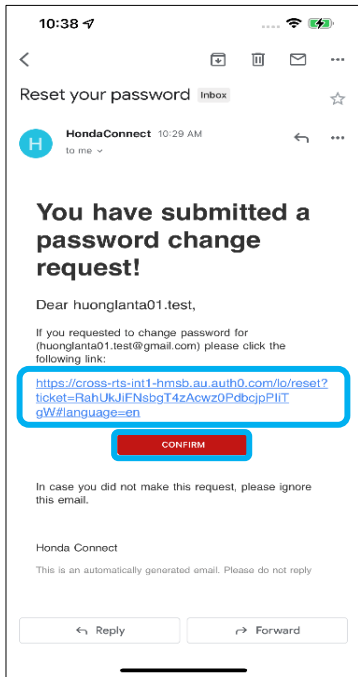
You will receive an e-mail from Honda CONNECT requesting you to reset your password

Starting Instructions

Sign Up

Back to Top

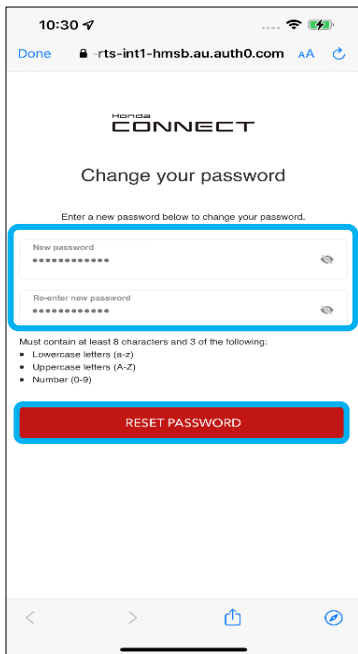
Step 6



REGISTRATION With Email - Email Inbox

Tap on the link to change your password or [CONFIRM] in the e-mail.

Step 7



REGISTRATION With Email - Change your password

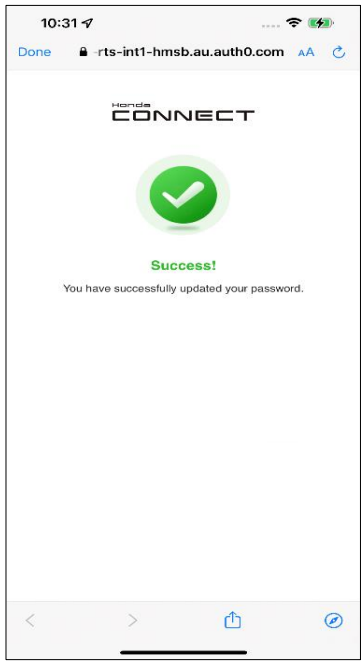
Input new password and match it by re-entering your new password. Tap on [RESET PASSWORD].

Starting Instructions

Sign Up

[Back to Top](#)

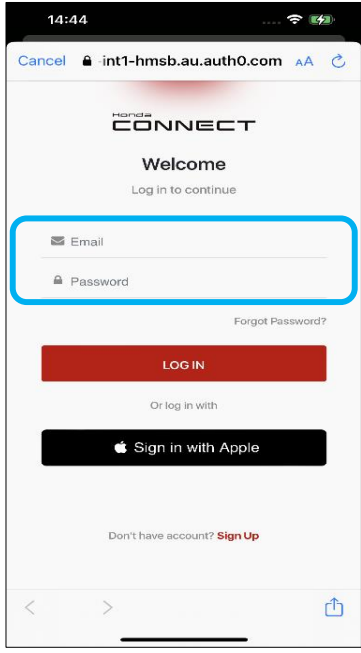
Step 8



REGISTRATION With Email - Successfully reset your password

This will display a congratulations message after the password change has succeeded.

Step 9



REGISTRATION With Email - Log in

You can now login to the Honda CONNECT application with the account you have just created.

*Refer to [Log In].

Starting Instructions

Log In

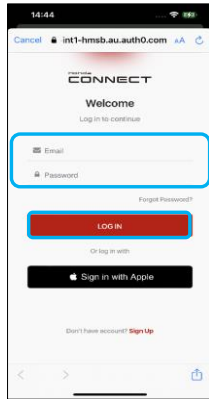
Back to

Overview : You can log into the Honda CONNECT application.
There are 2 ways to log into your Honda CONNECT app:

1. Using an Apple ID
2. Using an Email address

Log In

Step 1

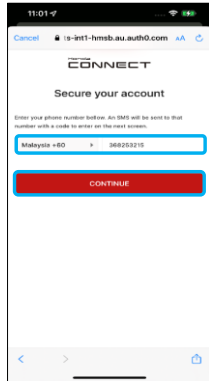


Logging in for the first time

Fill out your e-mail and password and then tap on [LOG IN].

- If the input information is valid, a 'Secure your account' screen will be displayed as seen in step 2 below.
- Otherwise, error messages will be shown.

Step 2



Secure your account

Select your country code and input your registered phone number.

- If you input an invalid phone number, an error message will appear.
- If you input a valid phone number, you will be directed to a One-Time-Password (OTP) code field. This 6 digit code will be sent to your phone, please type this code into the OTP code field.

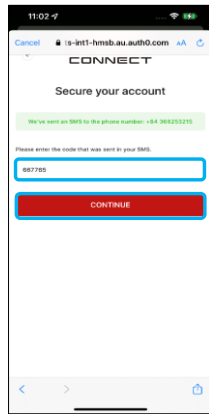
Tap on [CONTINUE] to receive a SMS text message with a code to registered to your phone number.

Starting Instructions

Log In

Back to

Step 3



Fill in 6-digit code

Once the code is received from the SMS text message, please ensure to add the code in the textbox, then tap on [CONTINUE].

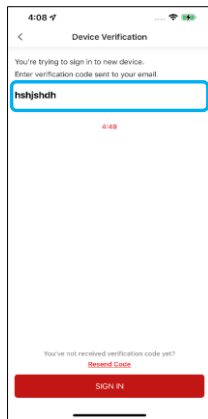
- If you input an invalid code, an error message will be shown.
- If you input a valid code, the Device Verification screen will appear.

Starting Instructions

Log In

Back to

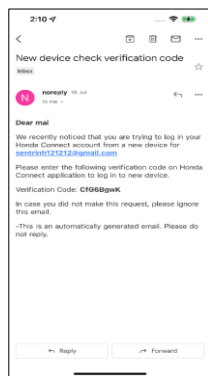
Step 4



Verification screen

Similarly, a verification code will be sent to your registered email address. Once you have the verification code from CONNECT, please fill it into the textbox and then tap on [SIGN IN].

- If the verification code is not received, tap on [Resend code].
- If you input an invalid verification code, an error message will be displayed.
- If you input the valid verification code, The 'Welcome Screen' will appear.



Starting Instructions

Log In

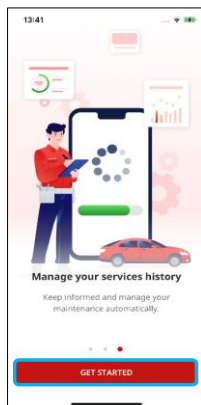
Back to



Display Welcome screens

When you log in successfully, tap on [Next] or [Skip].

Step 5-2



Display Welcome screens when you log in successfully

Tap on [GET STARTED] to start using your Honda CONNECT app.

log in - Failed Popup

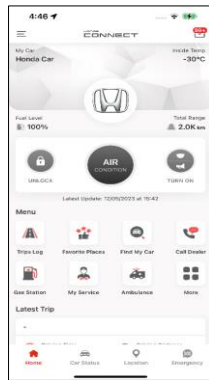
This error occurs if the registered account country is different from the country where the application was selected to be used.

Starting Instructions

Log In

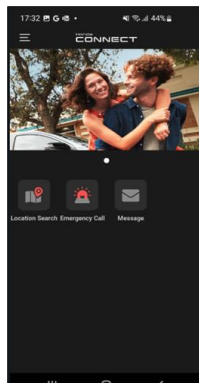
Back to

Step 6



Top page

You can now see all the functions and services on your Honda CONNECT app.



Top page

To those customer that did not wish to activate Honda CONNECT will see this top page with limited features of Honda CONNECT app

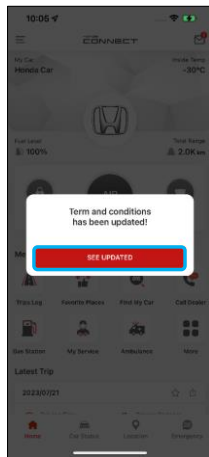
Starting Instructions

Log In

Back to

Display popup update PDPA

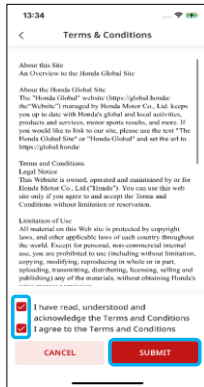
Step 1



Top Page - Update Terms & Conditions Popup

You may receive a popup update which showw the updated Terms and Conditions. This is sent whenever there are updates to the Terms and Conditions and is sent from the server. The popup may display either when logging into the app or when returning to 'Top Page' screen from another screen. Tap on [SEE UPDATED].

Step 2



Terms & Conditions

Tap on [SUBMIT] to confirm and acknowledge the updated Terms and Conditions. This will then take you back to the 'Top Page' screen.

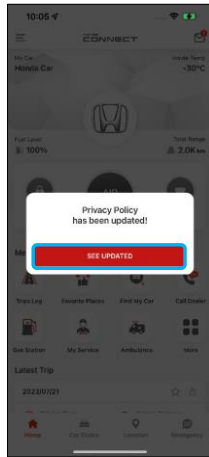
Starting Instructions

Log In

Back to

Update Privacy Policy

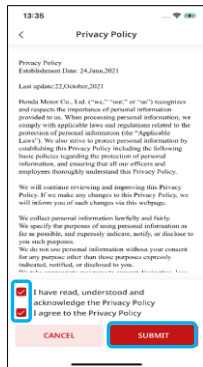
Step 1



Top Page - Update Privacy Policy Popup

You may receive a popup update which shows updated Privacy Policy information. This is sent whenever there are updates to the Privacy Policy Terms and Conditions and is sent from the server. The popup may display when you either login to the app or go back to the 'Top Page' screen from another screen. Tap on [SEE UPDATED].

Step 2



Privacy Policy

Tap on [SUBMIT] to confirm and acknowledge the updated Privacy Policy information. This will then take you back to the 'Top Page' screen.

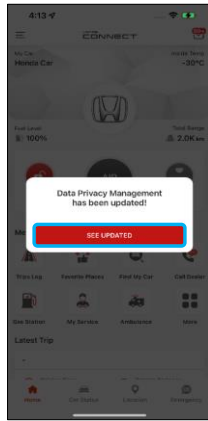
Starting Instructions

Log In

Back to

Update Data Privacy Management

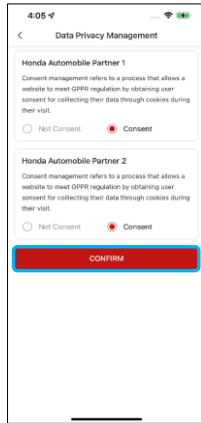
Step 1



Top Page - Update Data Privacy Management

You may receive a popup which shows updated Data Privacy Management information. This is sent whenever there are Data Privacy Management updates and is from the server. The popup may display when you either login to the app or go back to the 'Top Page' screen from another screen. Tap on [SEE UPDATED].

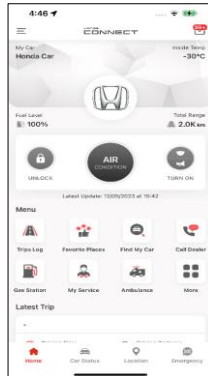
Step 2



Data Privacy Management

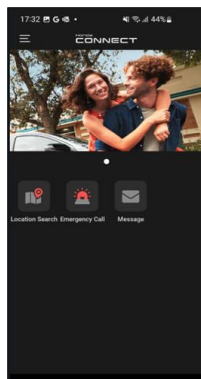
Tap on [CONFIRM] to confirm and acknowledge the updated Data Privacy Management information. This will then then take you back to the 'Top Page' screen.

Step 3



Top Page (TCU User)

Once customer agrees to all Terms & Condition and Privacy Policy, the screen will take back to Top Page screen



Top Page (Non-TCU User)

Once customer agrees to all Terms & Condition and Privacy Policy, the screen will take back to Top Page screen

Starting Instructions

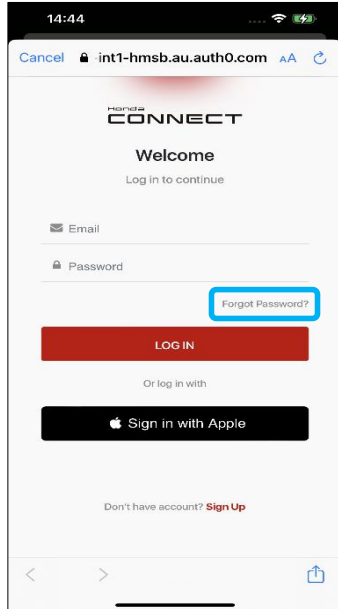
Forgot Password

[Back to Top](#)

Overview : When you log in and forget your password, you can use the 'Forgot Password' function to reset the password.

Forgot Password

Step 1

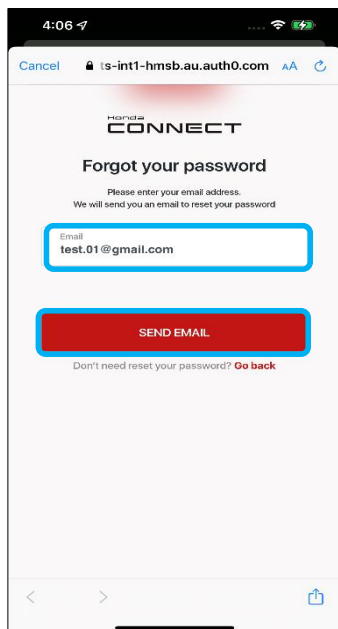


Log-in screen

Tap on [Forgot Password?] in order to change the password.

Note : After 5 failed attempts, a PIN reset via SMS text or email confirmation will be required.

Step 2



Enter your e-mail address

Fill in your e-mail address into [e-mail], then tap on [SEND EMAIL].

Reset password e-mail

Open [Reset your password] e-mail you have received from Honda CONNECT, and tap on the link attached to reset your password.

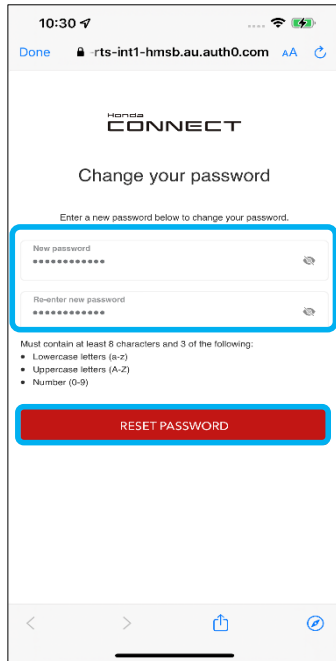
Note : Please ensure you open the email link from the same mobile device Honda CONNECT is installed on. This is because the email link will re-direct you to the Honda Connect app to complete the process as sen in Step 3.

Starting Instructions

Forgot Password

[Back to Top](#)

Step 3

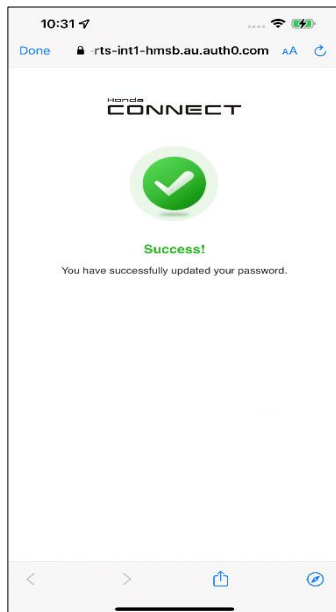


Enter a New password

Fill in a new password into [New password] and [Re-enter new password], then tap on [RESET PASSWORD]. The password must meet all conditions listed on the screen.

Note: If successful, clicking on the link in the e-mail will take you to this screen. Please login again.

Step 4



Changing password success

The password has been changed successfully, and now you can log in using the new password.

Safety & Security

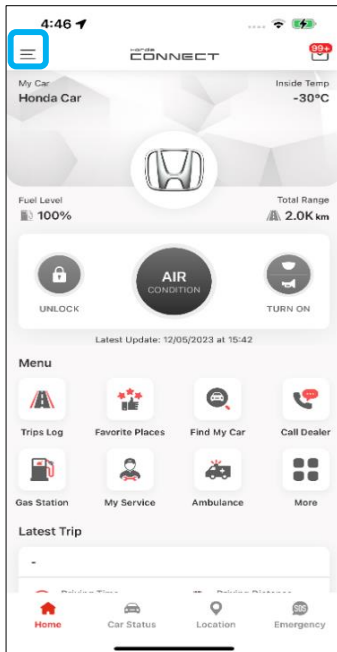
Geofence Alert

[Back to Top](#)

Overview : This function allows the user to get notifications when the car is moving in or out of an area, which is designated in advance.

Geofence Alert

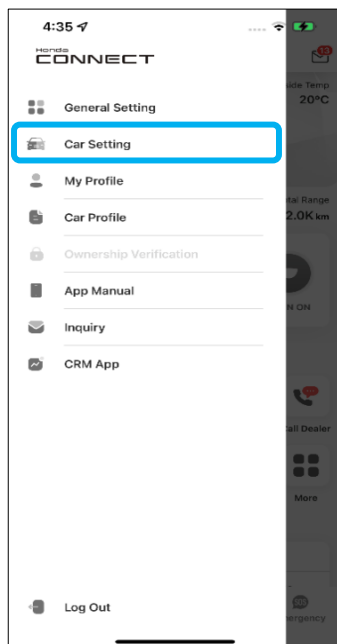
Step 1



Top page

Tap on [MENU] to open [Side Menu].

Step 2



Side Menu

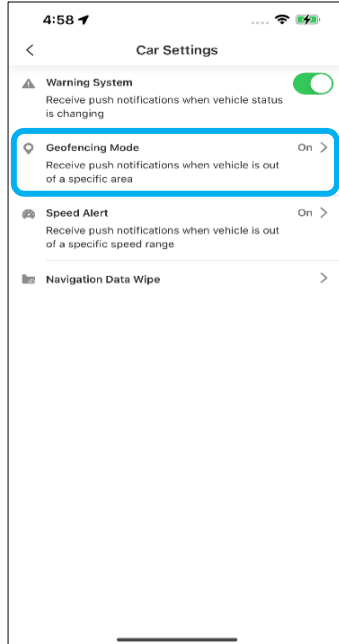
Tap on [Car Setting] from [Side Menu].

Safety & Security

Geofence Alert

[Back to Top](#)

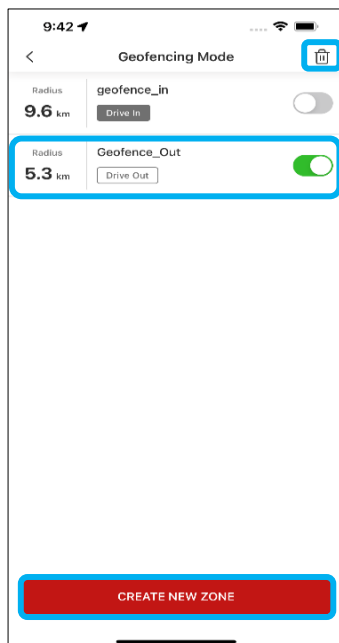
Step 3



Car Settings

Tap on [Geofencing Mode] from [Car Settings] to begin setting a zone.

Step 4



Geofencing Mode

In this screen, you can create, edit or delete a zone.

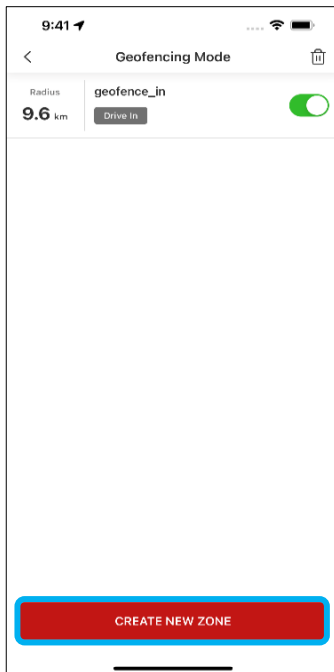
Safety & Security

Geofence Alert

[Back to Top](#)

Create a New Zone

Step 5



Geofencing Mode

Tap on [CREATE NEW ZONE] to create a new zone.

Note: You can create a maximum 6 Geofence modes

Step 6-1



Choosing a Geofence Area

Users can choose a center point for the Geofence area. This can be done by dragging the map, or filling the location name.

Guideline

Users can follow the guideline when choosing a Geofence Area by clicking on the icon on the top right hand side of the page.

Safety & Security

Geofence Alert

[Back to Top](#)

Step 6-2

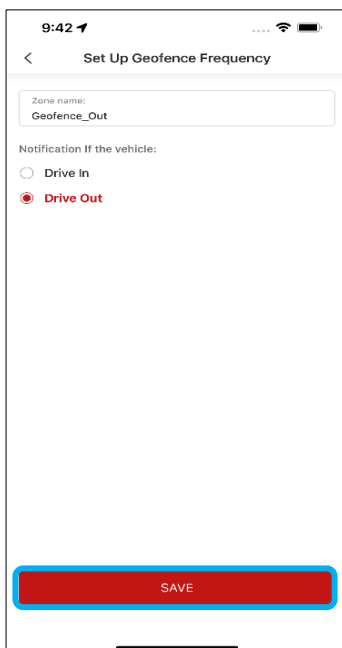


Choosing a Geofence Area - There are 3 ways to change the zone radius

1. Hold and move the radius bar
2. Type a new radius into the radius size field
3. Zoom in/out of the map

When you finish changing the radius size, tap on [NEXT].

Step 7-1



Set Up a Geofence Frequency

The user can type a zone name and choose between 'Drive In' or 'Drive Out' to receive notification. 'Drive In' refers to a notification received when the user drives into the Geofence Area set. 'Drive Out' Mode refers to a notification received when a user drives out of the Geofence Area set.

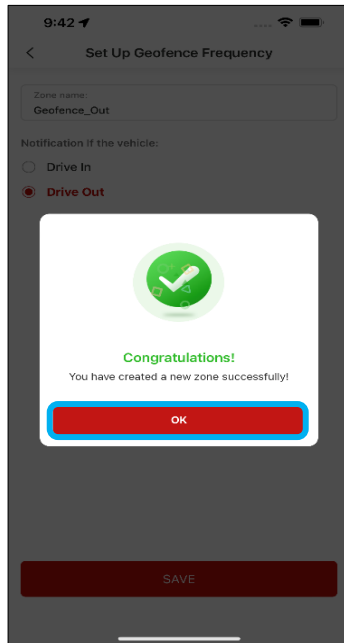
The user can then tap on [SAVE] after completing the above steps.

Safety & Security

Geofence Alert

[Back to Top](#)

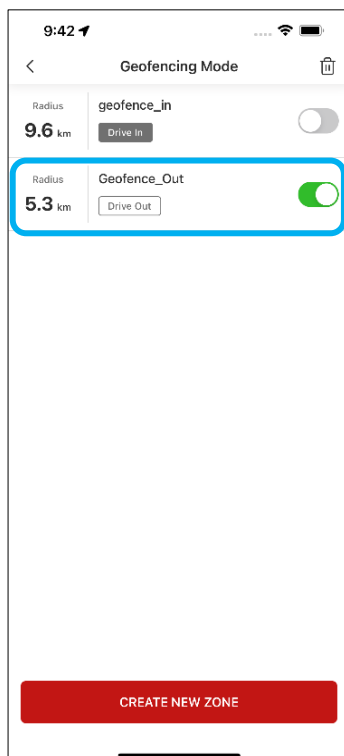
Step 7-2



Set Up Geofence Frequency - Successful Popup

Tap on [OK] to close the popup.

Step 8



Geofencing Mode

Once users fill in the Geofence Frequency, a new zone will display on the screen (within a couple of seconds).

The user can tap on the status icon to enable using the zone.

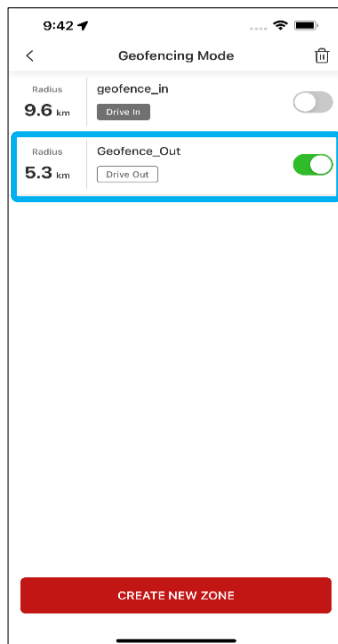
Safety & Security

Geofence Alert

[Back to Top](#)

Edit the Zone

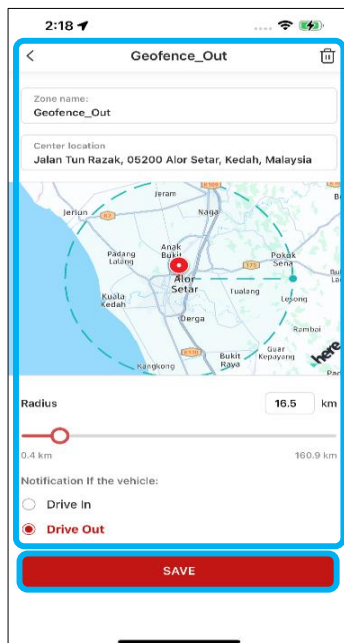
**Step
5**



Geofencing Mode

The user can tap on the zone title from the list to edit the zone details.

**Step
6-1**



Car Maintenance Center

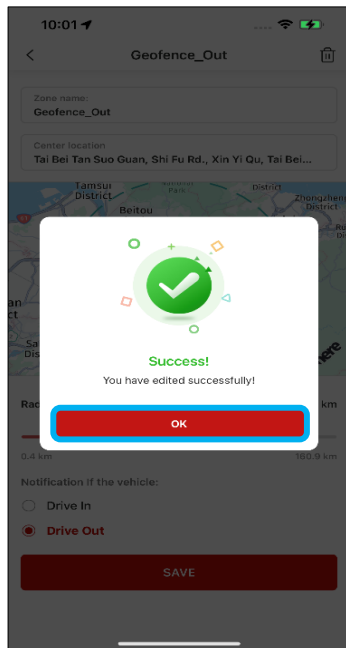
The user can edit the zone name, centre location, radius size and select whether they would either like a notification when they 'Drive In' or 'Drive Out' of the Geofence area. After the user has finished making changes, tap on [SAVE].

Safety & Security

Geofence Alert

[Back to Top](#)

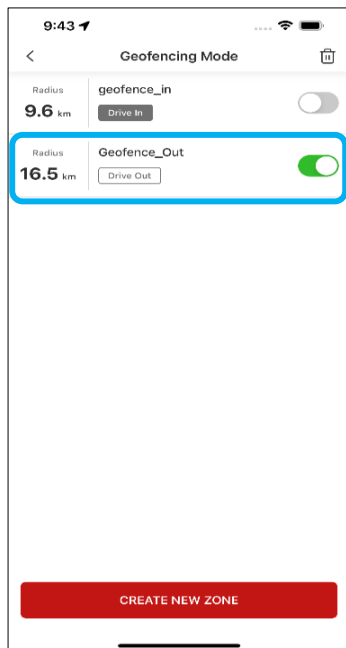
**Step
6-2**



Car Maintenance Center - Successful Popup

Tap on [OK] to close the popup.

**Step
7**



Geofencing Mode

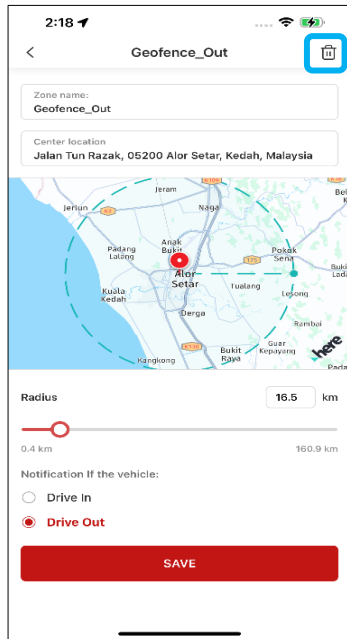
Zone after details have changed.

Safety & Security

Geofence Alert

[Back to Top](#)

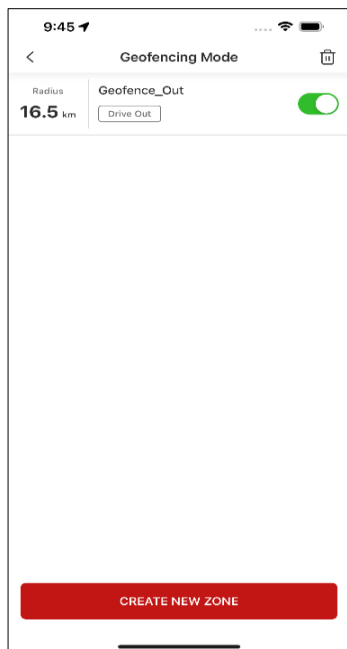
Step 8



Car Maintenance Center

Tap on [Recycle Bin] to delete the zone.

Step 9



Geofencing Mode

The Zone deletion is completed and the Geofencing screen automatically returns.

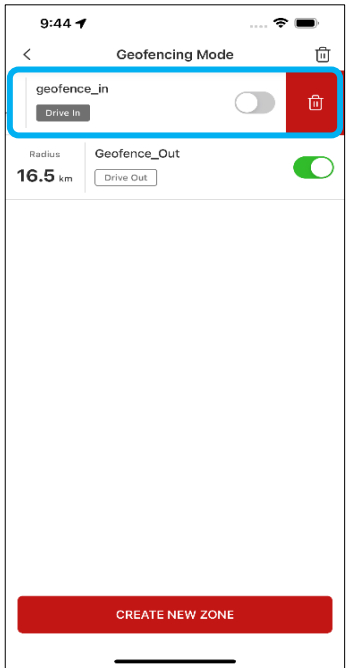
Safety & Security

Geofence Alert

[Back to Top](#)

Delete Geofencing Mode

Step
5-1



Geofencing Mode

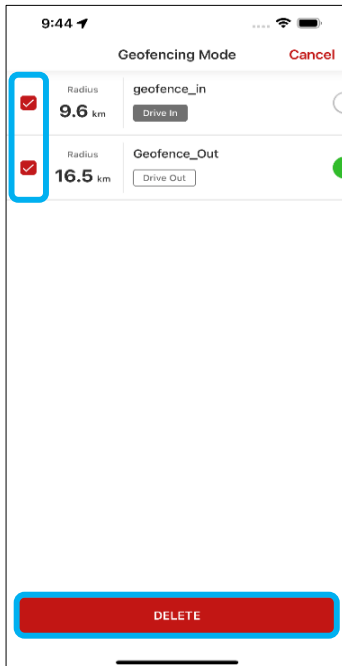
Users can swipe the zone to the left and a [Recycle Bin] will appear. Users can then tap on [Recycle Bin] to delete the zone.

Safety & Security

Geofence Alert

[Back to Top](#)

Step 5-2



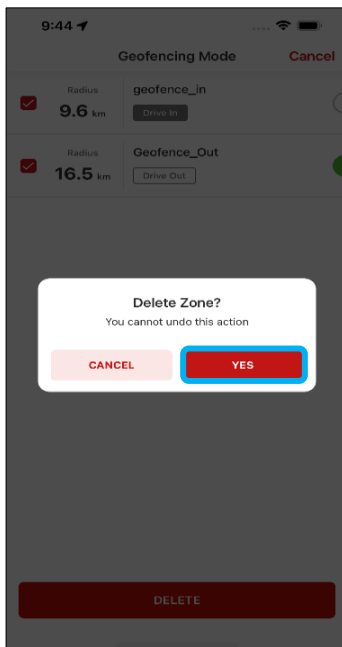
Geofencing Mode

Steps to delete multiple zones

- Users can tap on [Recycle Bin] and select the checkboxes to delete multiple zones at the same time.

Users can then tap on [DELETE] to remove the selected zones.

Step 6



Geofencing Mode - Delete Zone Popup

Tap on [YES] to complete the deleting process.

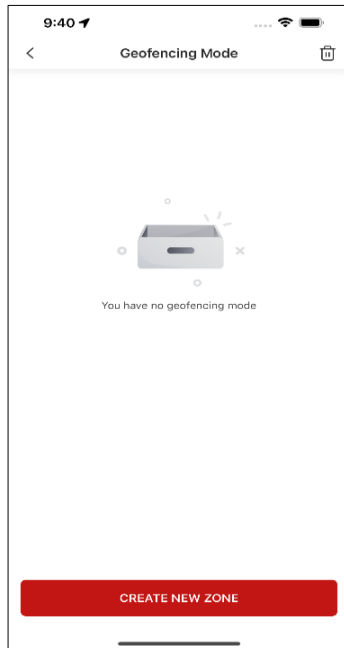
Safety & Security

Geofence Alert

[Back to Top](#)

Step

7



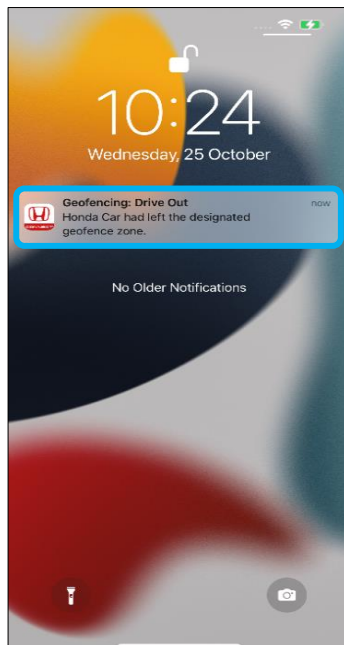
Geofencing Mode - Successfully Delete Zone

Deleted multiple zones successfully.

Geofence Alert Push Notification

Step

1



Geofence Alert Push Notification

A popup will display on your mobile's screen when a zone is triggered.

Safety & Security

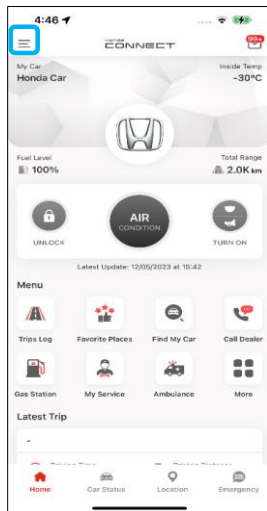
Speed Alert

Back to Top

Overview : This function allows the user to get a notification after they set their desired speed limit. The user can also set the speed alert name and select the duration, time and day when they would like the notification to occur.

Speed Alert

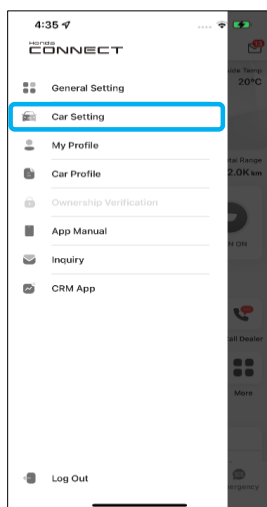
Step 1



Top page

Tap on [MENU] to open [Side Menu].

Step 2



Side Menu

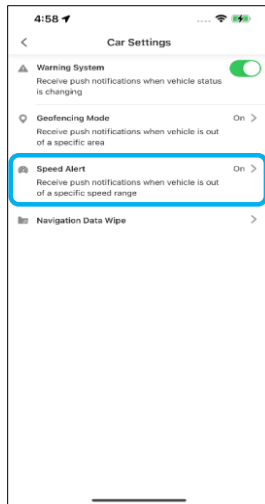
Tap on [Car Setting] from [Side Menu].

Safety & Security

Speed Alert

[Back to Top](#)

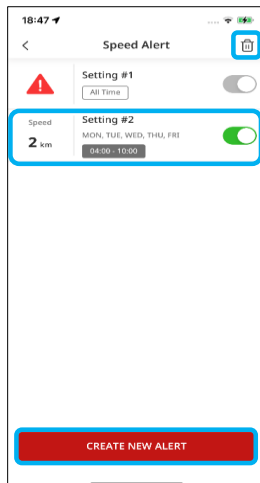
Step 3



Car Settings

Tap on [Speed Alert] from [Car Settings] to begin setting a zone.

Step 4



Speed Alert

In this screen, you can create, edit or delete a Speed Alert.

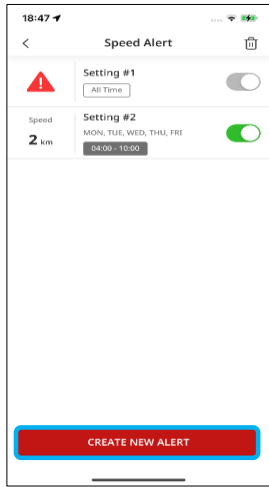
Safety & Security

Speed Alert

Back to Top

Create New Speed Alert

Step 5

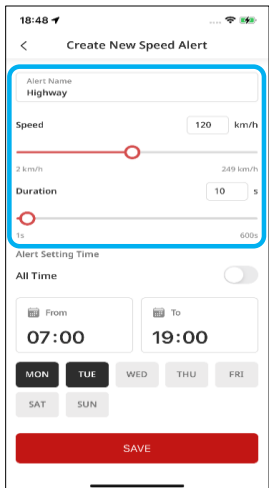


Speed Alert

Tap on [CREATE NEW ALERT] to add a new Speed Alert.

Note: You can create a maximum 3 Speed Alert

Step 6-1



Create New Speed Alert

The user can fill in the following information.

- Alert name

- Speed range

Set a speed range from 2 to 249 km/h

- Duration

The duration is based on an interval (Maximum of 10 minutes).

If a user drives for an interval (or longer than the interval inputted) and drives over the speed range set, they will receive a speed alert.

For example

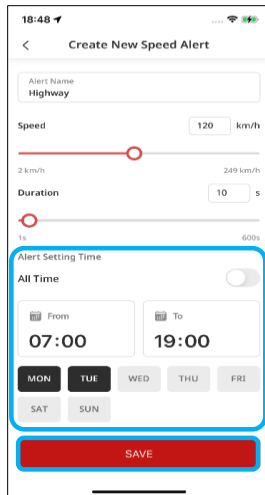
If you drive over 120 km/h (Speed range) for 10 seconds or more (Duration), a Speed Alert will be notified to the user.

Safety & Security

Speed Alert

[Back to Top](#)

**Step
6-2**



Create New Speed Alert - Alert Setting Time

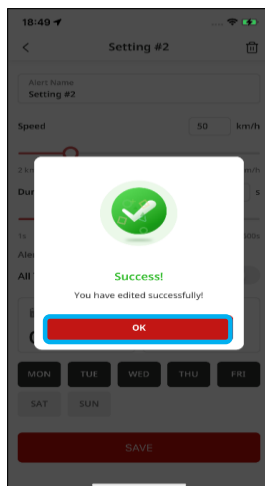
If the user wants to keep this Speed Alert on all the time:

Slide [All Time] to activate (changes to Green color).

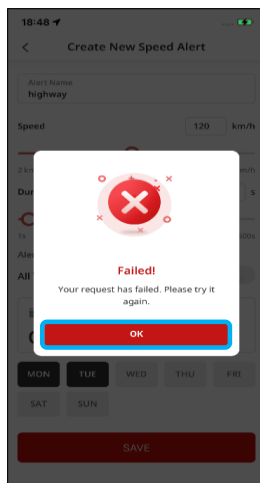
If [All Time] is ON, the user cannot select the time range and the day condition.

Alternatively, the user can set the time range or set the day to turn on this Speed Alert.

After changing information, tap on [SAVE].

Safety & Security**Speed Alert**[Back to Top](#)**Step
7-1****Create New Speed Alert - Successful Popup**

If you create a Speed Alert successfully, a success popup will appear. You can tap on [OK] to close the popup.

**Step
7-2****Create New Speed Alert - Failed Popup**

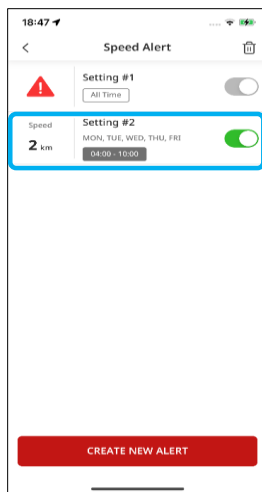
If you failed to create a Speed Alert, an error popup will appear. You can tap on [OK] to try again.

Safety & Security

Speed Alert

[Back to Top](#)

Step 8

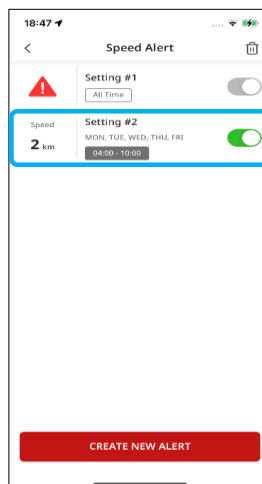


Speed Alert

A New Speed Alert will now be visible under the Speed Alert list.

Edit Speed Alert

Step 5



Speed Alert

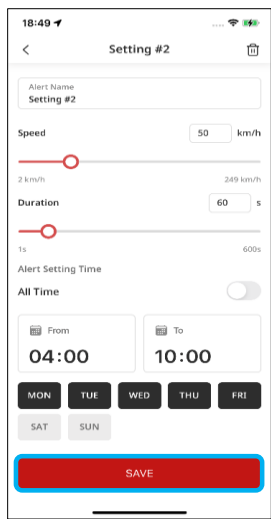
Tap on the Speed Alert title to open the Speed Alert and view more details.

Safety & Security

Speed Alert

[Back to Top](#)

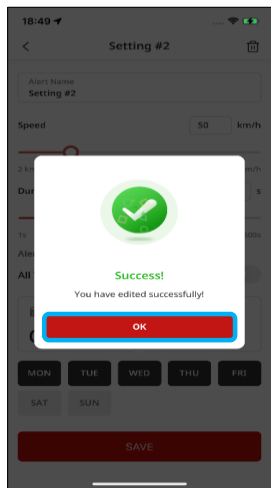
Step 6



Speed Alert Detail

The user can change the Alert Name, Speed, Duration and Alert Setting Time. After the user has made the changes, tap on [SAVE].

Step 7-1



Speed Alert Detail - Successfully Popup

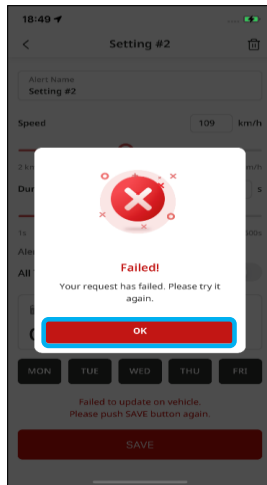
If you edit a Speed Alert successfully, a success popup will appear. You can tap on [OK] to close the popup.

Safety & Security

Speed Alert

[Back to Top](#)

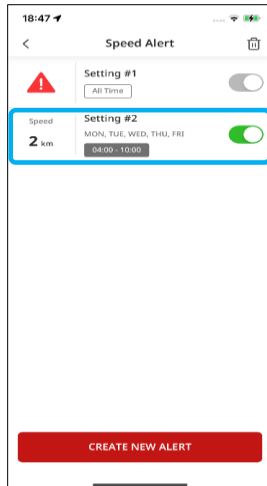
Step 7-2



Speed Alert Detail - Failed Popup

If you have edited a Speed Alert and it is not successful, an error popup will appear. You can tap on [OK] to try again.

Step 8



Speed Alert

After an updated Speed Alert has been successful, the user can tap on the alert to view their updated speed alert information.

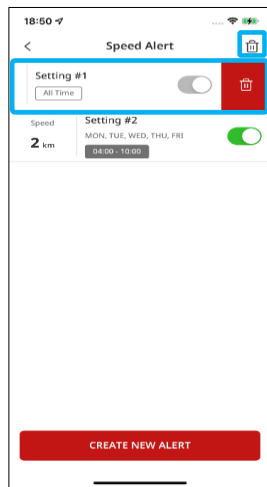
Safety & Security

Speed Alert

Back to Top

Delete Speed Alert

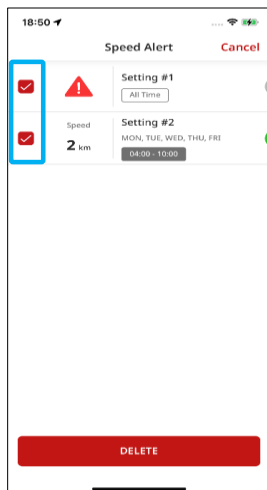
Step 5-1



Speed Alert - deletion

Swipe the Speed Alert to the left to see [Recycle Bin]. You can tap on [Recycle Bin] to delete the alert.

Step 5-2



Speed Alert

Steps to delete multiple Speed Alerts

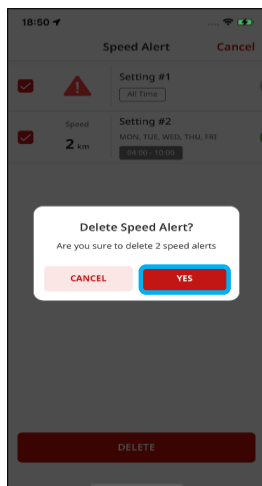
- You can tap on [Recycle Bin] to select multiple Speed Alerts.
- A checkbox will now appear beside each Speed alert. If a user would like to remove a Speed Alert, they can do so by selecting a checkbox. A tick will appear in the checkbox - indicating the alert they would like to delete.
- The user can then tap on [DELETE] to remove the selected options.

Safety & Security

Speed Alert

Back to Top

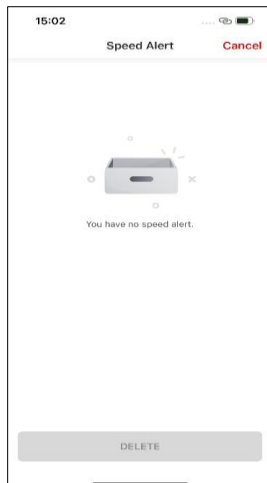
Step 6



Speed Alert - Delete Speed Alert

Tap on [YES] to complete the deletion process.

Step 7



Speed Alert - Delete Speed Alert - Successfully

Deleted multiple Speed Alerts successfully.

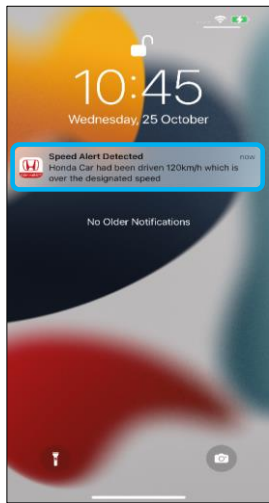
Safety & Security

Speed Alert

[Back to Top](#)

Speed Alert Push Notification

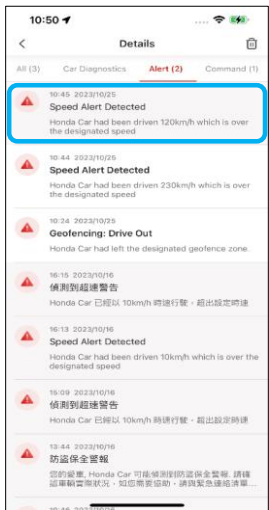
Step 1



Speed Alert Push Notification

A popup will display when the car exceeds the designated speed.

Step 2-1

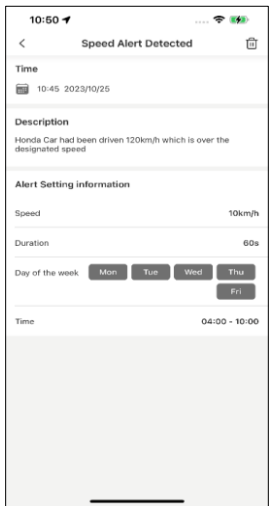


Details

Here the user can view basic information including the date and time and basic information about the detected speed alert.

To view more detailed information, please click on the alert

Step 2-2



Speed Alert Detected

In this menu, the user can view all the details about the Speed Alert.

- This includes:
- Description of the speed alert,
 - Vehicle speed at which the speed alert was detected,
 - Duration which relates to how long until the speed alert is activated whilst the user is travelling at the specified speed.
 - The day of the week and time the speed alert was set.

Safety & Security

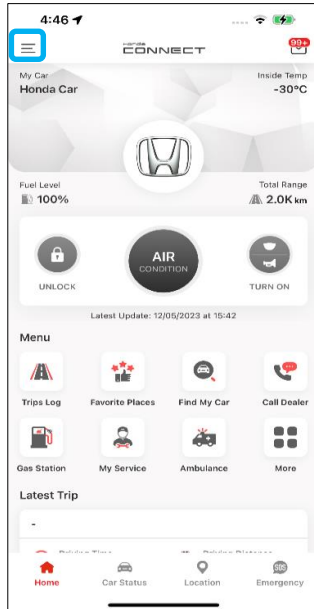
Security Alert

[Back to Top](#)

Overview : When a security alarm activates (alarm activates when the door, trunk or bonnet are forcibly opened), the user will receive a push notification.

Security Alert

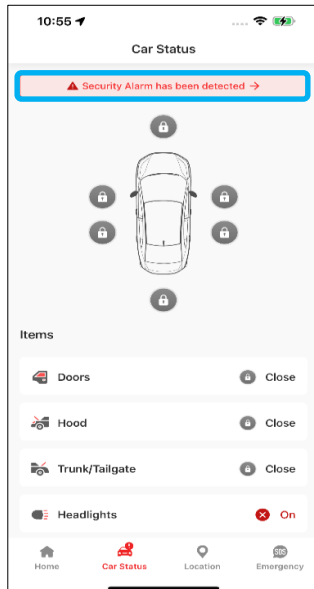
Step 1



Top page

On the Top Page, tap on [Car Status] to see your car's status.

Step 2-1



Car Status

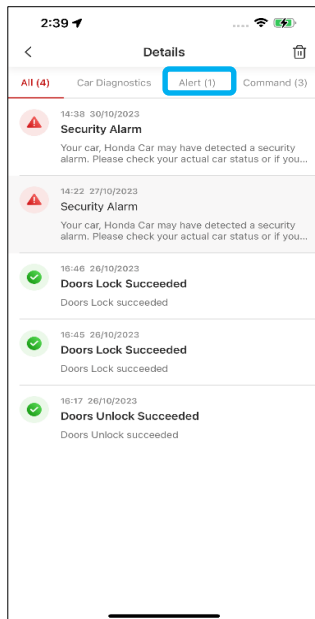
In the Car Status screen, the user can access the Security Alarm detail screen in two ways:
 - Tap on [Security Alarm has been detected].
 - Scroll down and tap on [SEE DETAILS] .

Safety & Security

Security Alert

[Back to Top](#)

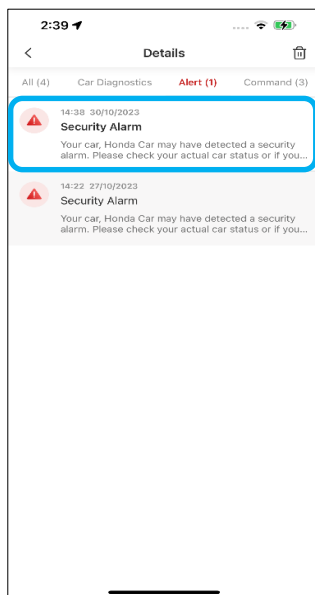
Step 2-2



Details

The user can tap the [Alert] tab to see the security alarm.

Step 2-3



Details

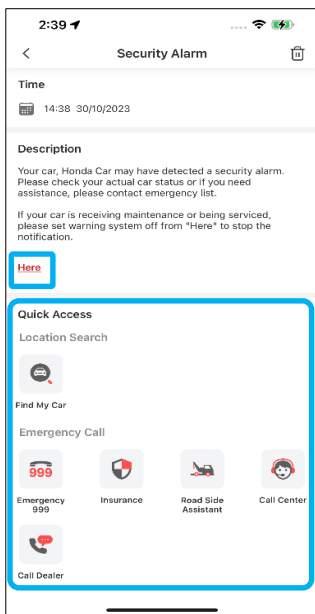
The user can tap [Security Alarm] to view further details about the Security Alarm.

Safety & Security

Security Alert

Back to Top

Step 2-4



Security Alarm

If the alert occurs whilst the vehicle is receiving maintenance or is being serviced, please tap [Here] link.

Otherwise, please select another action in [Quick Access].

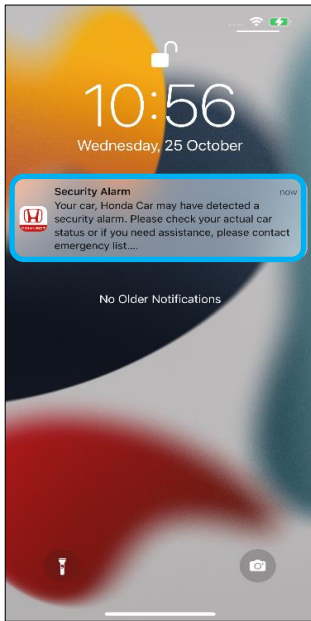
Safety & Security

Security Alert

[Back to Top](#)

Push Notification

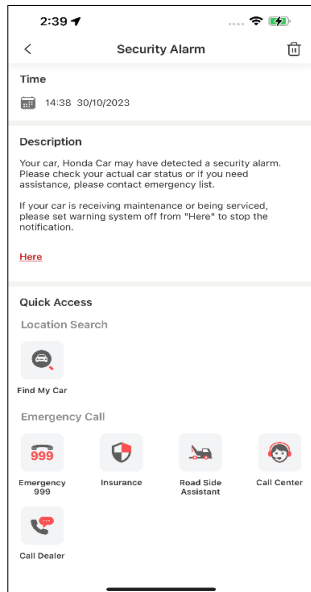
Step 1



Push Notification

The user can tap on [Security Alarm] to see more detail.

Step 2



Security Alarm

If the screen is unlocked, the Alert List screen will display. Note: the screen must be unlocked to view the Alert List screen.

Safety & Security

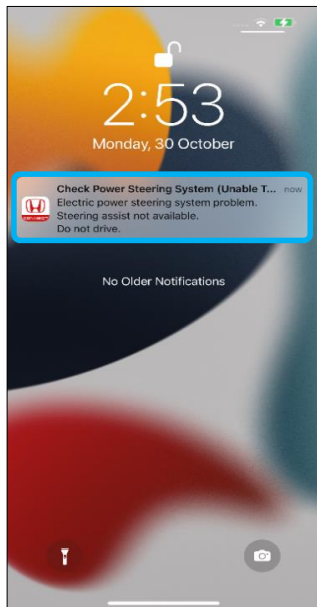
Warning Lamp Notification

[Back to Top](#)

Overview : If your car generates any warning lights, you can view these warning lights via the Honda CONNECT app. This allows you to determine exactly which warning light has occurred.

Warning Lamp Push Notification

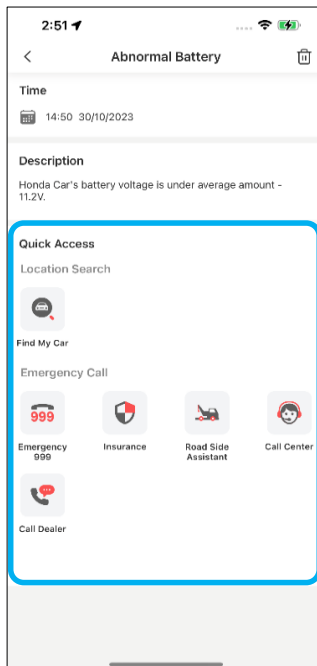
Step 1



Warning Lamp Push Notification

The user can see further detail by tapping on a push notification.

Step 2



Abnormal Battery

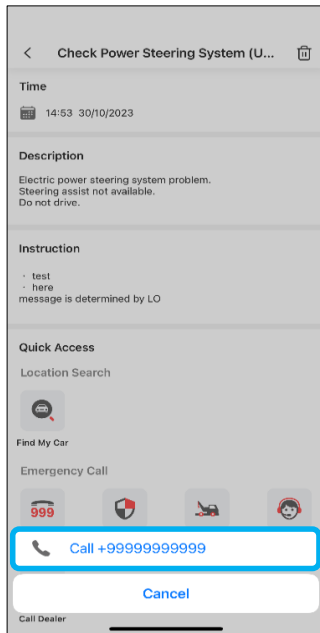
The user can see messages with basic warning information and a suggestion for the next action. The user can also choose other options from [Quick Access] to find a suitable support.

Safety & Security

Warning Lamp Notification

Back to Top

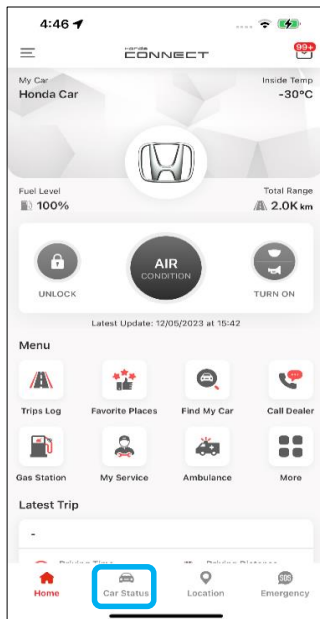
Step 3



Make a call

A user can tap on the phone number to make a call.

Step 4



Top page

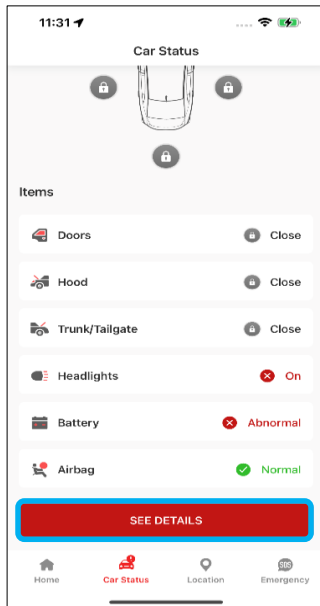
After opening the Honda CONNECT app, the user can tap on [Car Status].

Safety & Security

Warning Lamp Notification

[Back to Top](#)

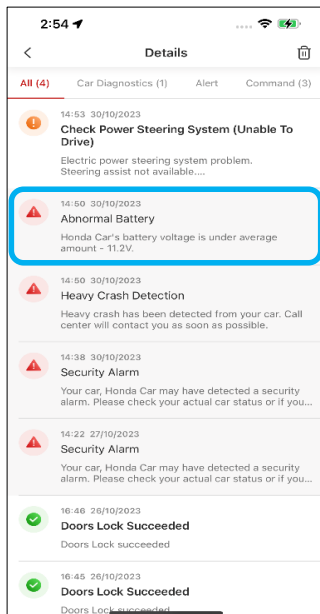
Step 5-1



Car Status

When the user taps on [SEE DETAILS], a list of warning icons will be displayed.

Step 5-2



Details

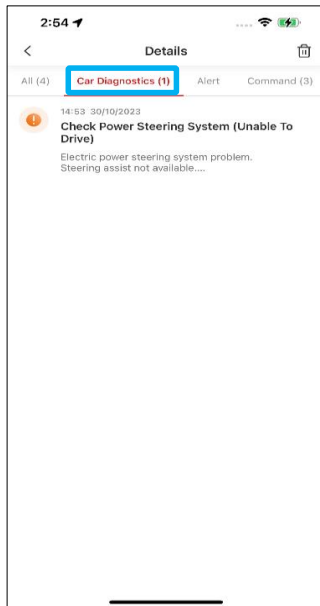
The user can tap on [Warning lamp_Malfunction Indicator] to view the notification in detail.

Safety & Security

Warning Lamp Notification

[Back to Top](#)

Step 5-3



Details

The user can also tap the [Car Diagnostic] tab to see a warning lamp, then tap on the warning lamp to view further detail.

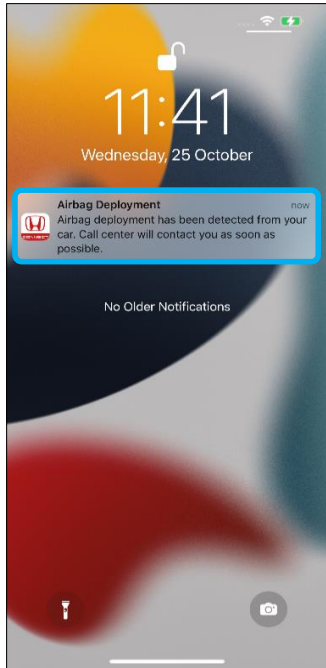
Safety & Security

Automatic Collision Notification Back to Top

Overview : If an airbag deployment occurs, users will automatically get a notification from Honda Connect Support. Honda Connect Support will then determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

Airbag Deployment - Receive Notification on Mobile Home Screen

Step 1

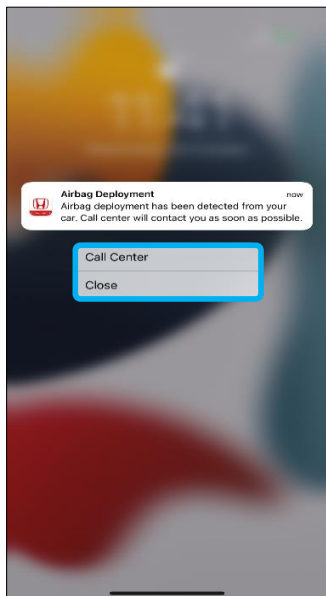


Push Notification

When a collision is detected, the user will receive a notification on the home screen of their mobile phone.

Press and Hold the notification until [Honda Connect Support] and [Close] are displayed as seen in Step 2 below.

Step 2



[Call Center] and [Close] Popup

Tap on [Honda Connect Support] if you would like to contact Honda Connect Support immediately.

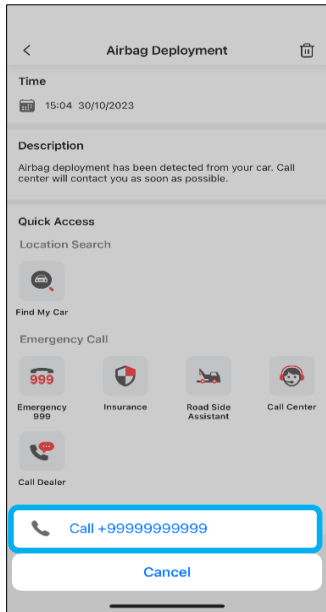
Caution

If the screen is locked, you must unlock it first.

Safety & Security

Automatic Collision Notification Back to Top

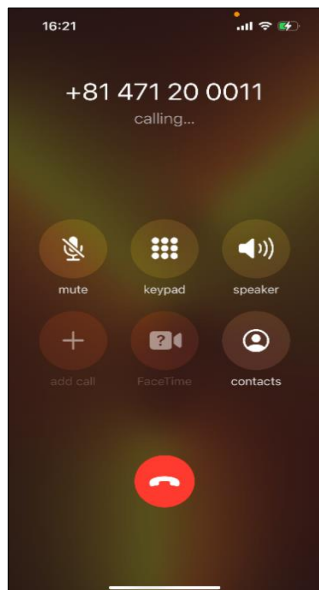
Step 3



Make a call to the call center

The user can tap on [Call] to contact the Honda Connect Support phone number.

Step 4



Phone call screen

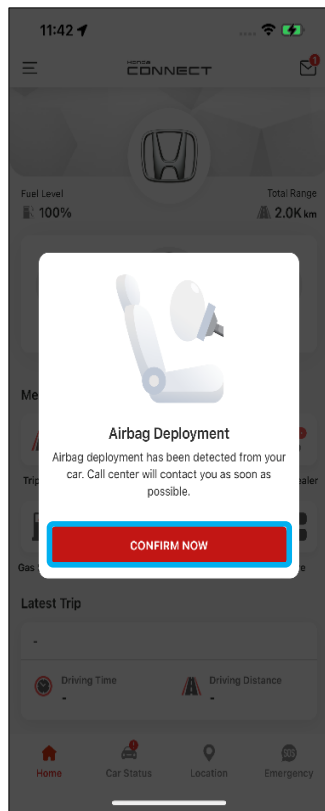
The call is made when the screen is unlocked.

Safety & Security

Automatic Collision Notification Back to Top

Airbag Deployment - Receive Notification on Top Page Screen

Step 1

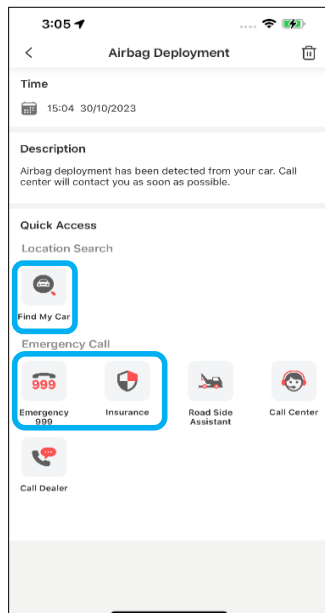


Airbag Deployment Message Popup
Tap on [CONFIRM NOW] to go to the Message Detail screen.

Honda Connect Support will determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).

Step 2

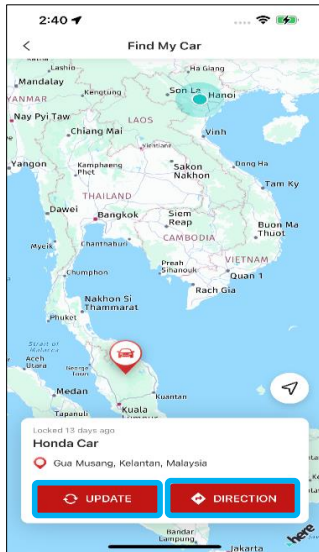


Airbag Deployment Details
Tap on [Emergency Services] or [Insurance] for assistance.
Tap on [Find My Car] to check the current location of your car.

Safety & Security

Automatic Collision Notification Back to Top

Step 3



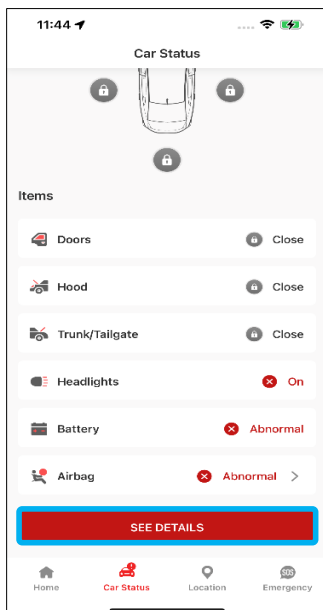
Find My Car Details

Tap on [UPDATE] to received your vehicle's latest location.

Tap on [DIRECTION] to launch Google Maps with your vehicle's current location.

Note: If a user does not have Google Maps application installed on their mobile phone, Google Maps will open on the user's default internet web browser.

Step 4



Flow of Airbag Deployment check from Car Status

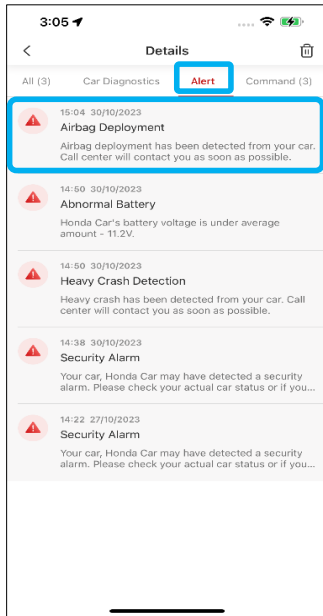
Airbag deployment status can be seen under Car Status.

Tap on [SEE DETAILS] to go to Message Details.

Safety & Security

Automatic Collision Notification Back to Top

Step 5

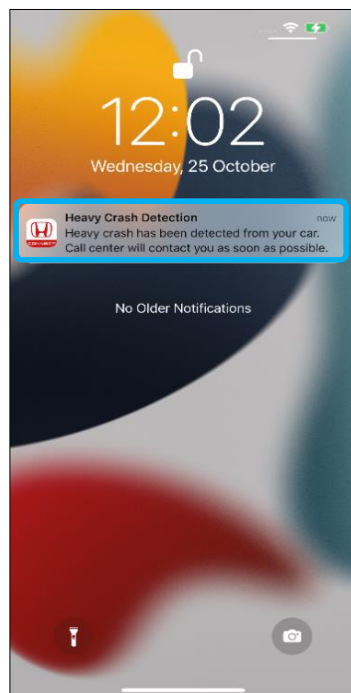


Message Details

Tap on the [Alert] tab to check the Airbag Deployment Message.

Heavy Crash - Receive Notification on Mobile Home Screen

Step 1



Push Notification

When a heavy crash is detected, a notification will appear on the user's mobile home screen. Press and Hold the notification until [Honda Connect Support] and [Close] will be displayed.

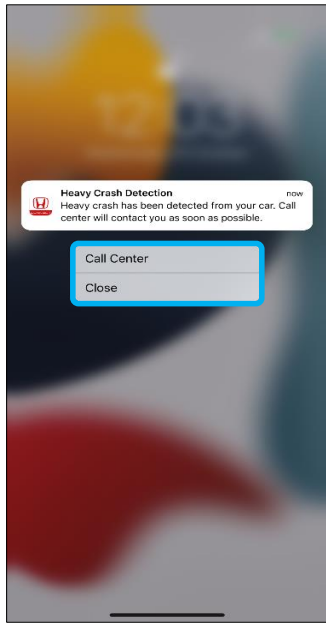
Honda Connect Support will determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).

Safety & Security

Automatic Collision Notification Back to Top

Step 2



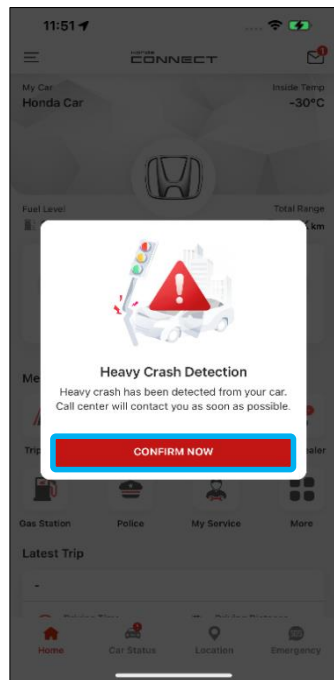
[Honda Connect Support] and [Close] Popup
 Tap on [Honda Connect Support] if you want to contact them immediately.

Caution
 If the screen is locked, you must unlock it first.

Make a call to Honda Connect Support
 You can tap on [Call] to make a call to Honda Connect Support.

Heavy Crash - Receive Notification on Top Page Screen

Step 1



Heavy Crash Detection Message Popup
 Tap on [CONFIRM NOW] to go to the Message Detail screen.

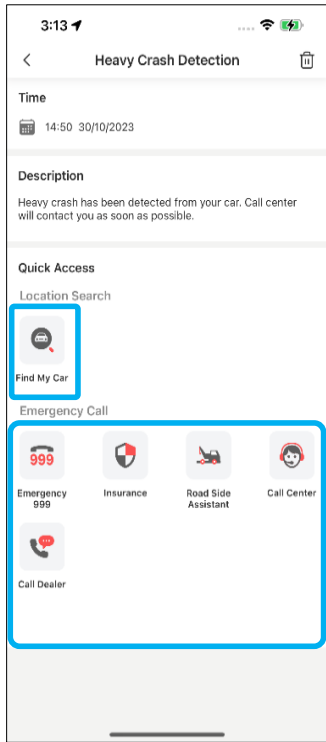
Honda Connect Support will determine the emergency level, contact the registered CONNECT user and alert Emergency Services if required.

In an emergency, Honda Connect Support can call the emergency contact if the user can not be reached (i.e. if an airbag has been deployed).

Safety & Security

Automatic Collision Notification Back to Top

Step 2



Heavy Crash Detection Details

Users can select one of the [Emergency Call] icons to make a call.

Tap on [Find My Car] to check the current location of your car.

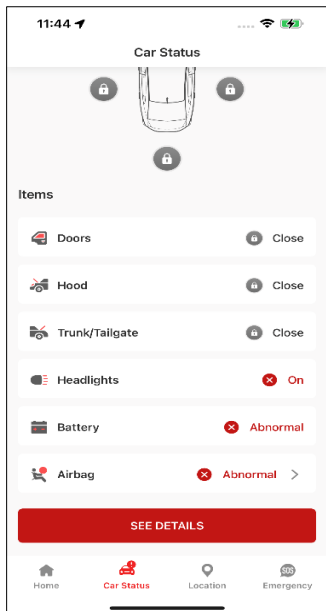
Find My Car Details

Tap on [UPDATE] to get the latest car location.

Tap on [DIRECTION] to move to Google Map with the current your car location.

Note: If a user does not have Google Maps application installed on their mobile phone, Google Maps will open on the user's default internet web browser.

Step 3



Flow of Heavy Crash Detection check from Car Status

Tap on [SEE DETAILS] to go to Message Details.

Message Details

Tap on the [Alert] tab to view the Heavy Crash Detection Message.

Safety & Security

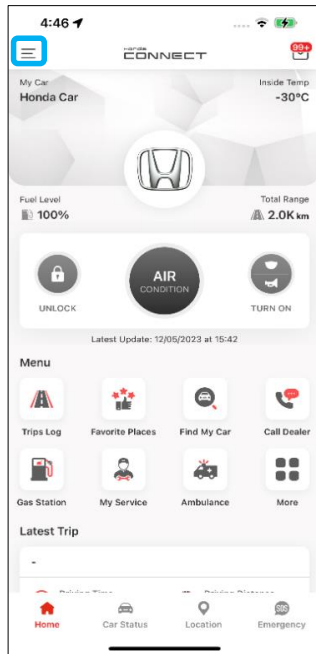
Navigation Data Wipe

[Back to Top](#)

Overview : This feature allows the user to factory reset their Honda CONNECT navigation data.

Personal Data Wipe

Step 1

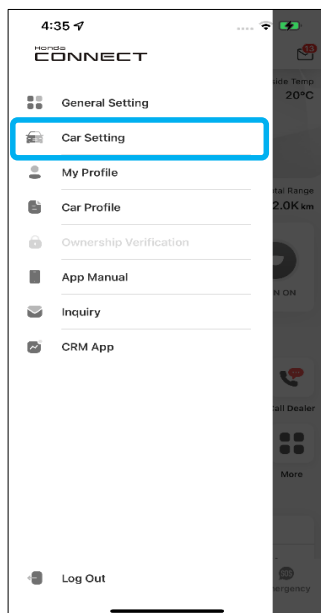


Overall

Tap on [MENU] to open the Side Menu screen.

Remark
● Navigation Data Wipe cannot be completed if the Engine is Off. Switch On the Engine and perform the Navigation Data wipe steps.

Step 2



Side Menu

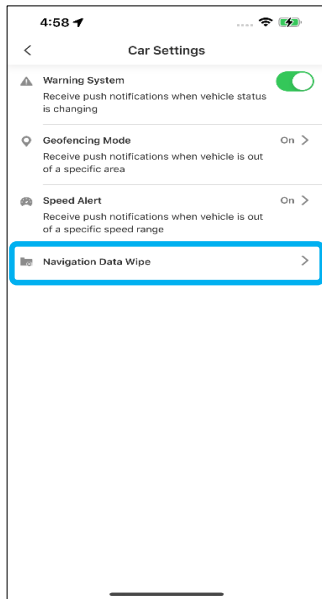
Select the [Car Setting] to open the Car Settings Menu screen.

Safety & Security

Navigation Data Wipe

[Back to Top](#)

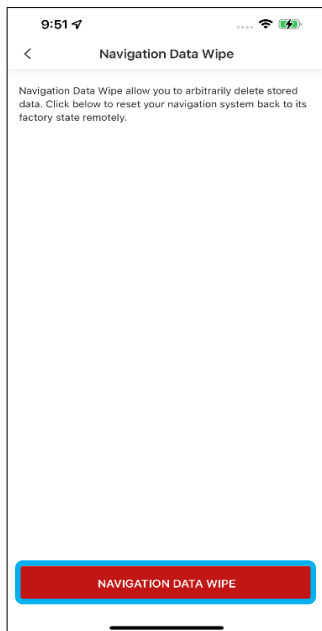
Step 3



Car Settings

Tap on [Navigation Data Wipe] to open the Navigation Data Wipe screen.

Step 4



Navigation Data Wipe

Tap on [NAVIGATION DATA WIPE] to reset your navigation system.

Remark

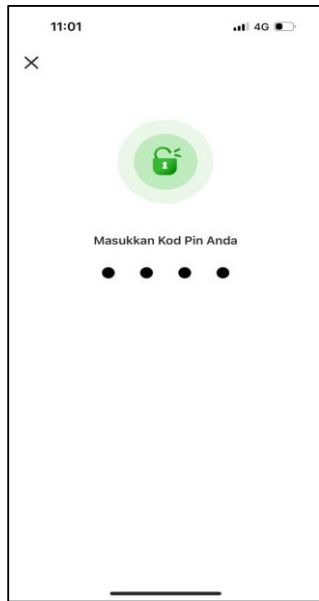
● Navigation Data Wipe cannot be completed if the Engine is Off. Switch On the Engine and perform the Navigation Data wipe steps.

Safety & Security

Navigation Data Wipe

[Back to Top](#)

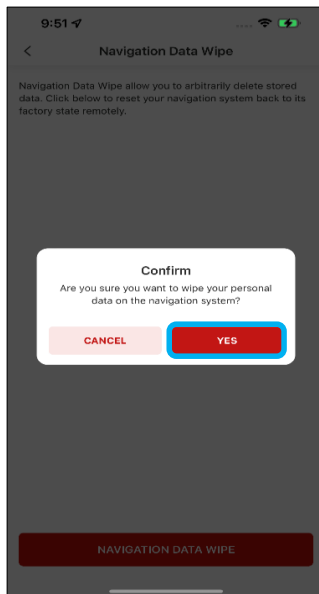
Step 5



Authenticate Pincode

To continue, please enter your PIN code

Step 6



Confirm to wipe your personal data

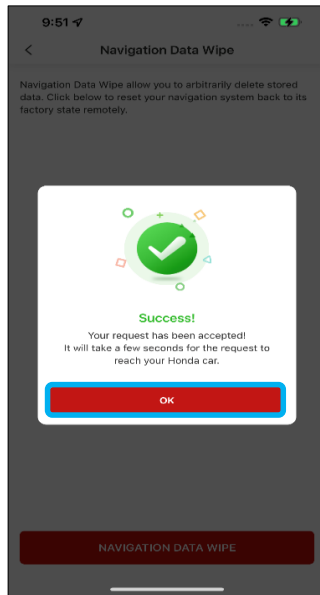
Tap on [YES] to confirm wiping your personal data.

Safety & Security

Navigation Data Wipe

Back to Top

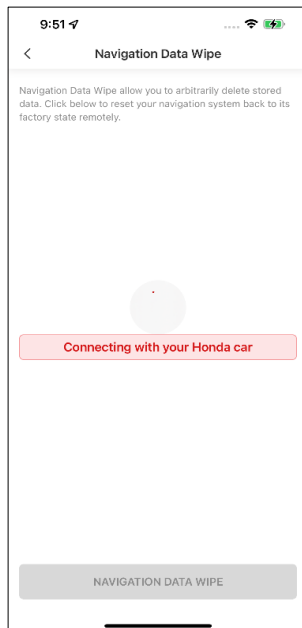
Step 7



Success Popup

Tap on [OK] to continue.

Step 8



Connect to your Honda Car

After successfully completing to wipe your personal data, you will receive a notification on your mobile.

Remark

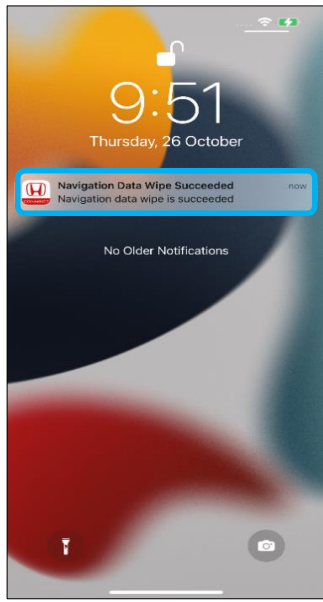
● Navigation Data Wipe cannot be completed if the Engine is Off. Switch On the Engine and perform the Navigation Data wipe steps.

Safety & Security

Navigation Data Wipe

[Back to Top](#)

**Step
9**



Push Notification

Please tap on the notification received on your mobile's home screen to see further details.

Remote Control

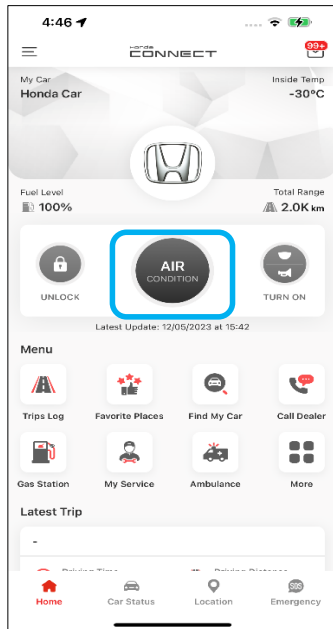
Remote Engine Start & Stop

[Back to Top](#)

Overview : This function allows the user to remotely control the engine start/stop and the air-conditioning (A/C) control.

Start Engine

Step 1



Limitation of Remote Engine Start Command

Start Engine is failed in situations below.

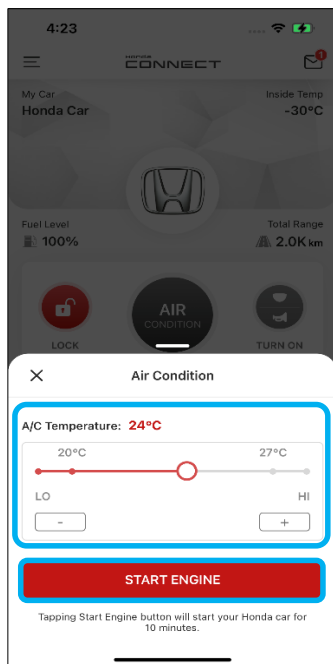
- The doors are open.
- The power mode is on.
- Requested more than 2 consecutive times. The count will be reset when start the engine manually.
- Smart key is in the vehicle.
- Connection is not established.

Engine can only be started manually in this case.

Top Page

Tap on [AIR CONDITIONER] to command Remote engine start and stop.

Step 2



Air Conditioner Popup

Change the A/C temperature setting by tapping [-] / [+] or dragging a point between the low and high temperature settings. Make sure the vehicle is in a well ventilated area.

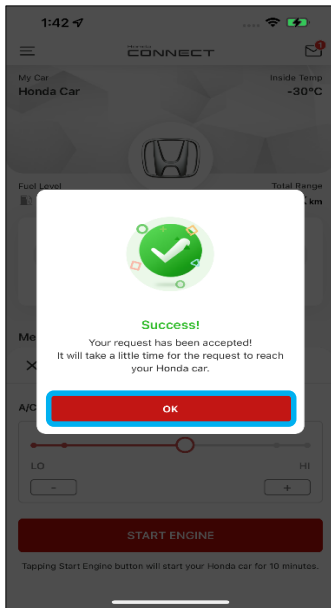
Tap on [START ENGINE]
The vehicle will start and the A/C will run for 10 minutes.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

Step 3

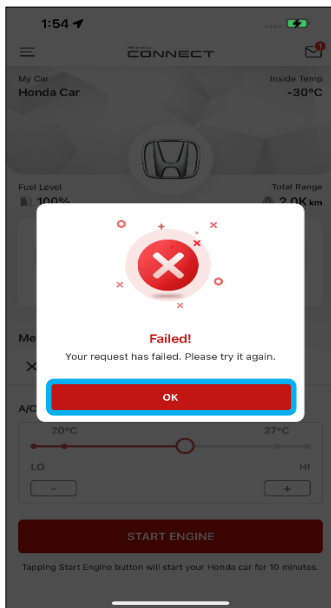


Start Engine - Successfully Popup

When the engine start's request is succeeded, a success popup is displayed. When you tap on [OK], the popup will close. This success popup means that the server receives your request.

*The result of a remote start/stop will also be displayed as a push notification.

Step 4



Start Engine - Failed Popup

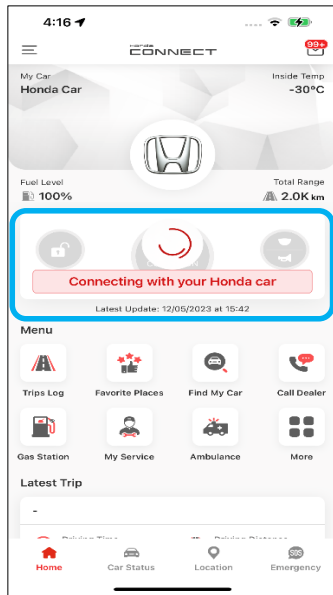
If the request to start engine has failed, a failed popup will display. tap on [OK], to close the popup.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

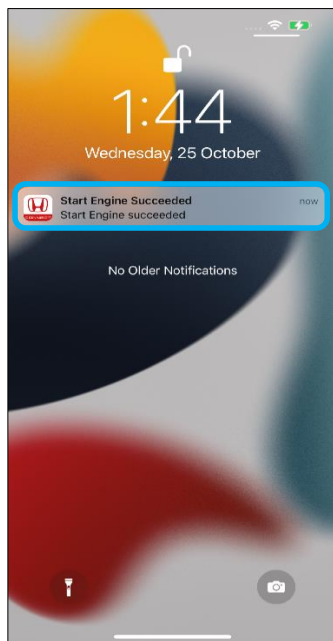
Step 5



Connecting with your Honda car

The Top Page may continue to display a loading screen until the engine start/stop result is shown in the form of a push notification. Please note: It may take a little time to connect with your Honda vehicle. After the operation is finished, you will receive a Push Notification as seen below in Step 6.

Step 6



Start Engine - Success Push Notification

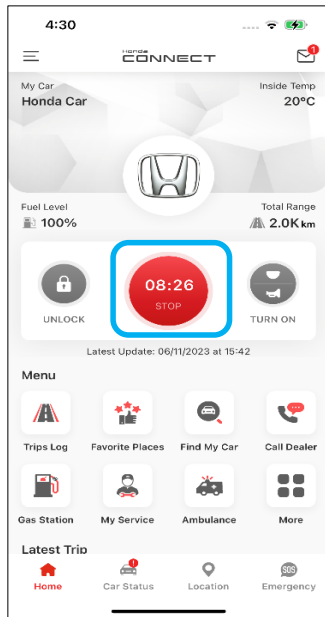
On the users mobile, a notification will appear stating that the 'Start Engine' has succeeded. Tap the [Push notification] to view more information on the Car status message screen.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

Step 7



Start Engine - Success

After Start Engine succeeds, the button will change to red and the countdown will start. This countdown shows the remaining time the air conditioner will stay on. When the countdown has finished, both the engine and air conditioner will stop.

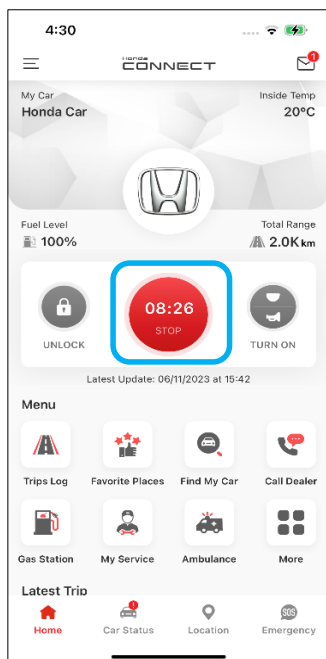
Remote Control

Remote Engine Start & Stop

[Back to Top](#)

Stop Engine

Step 1



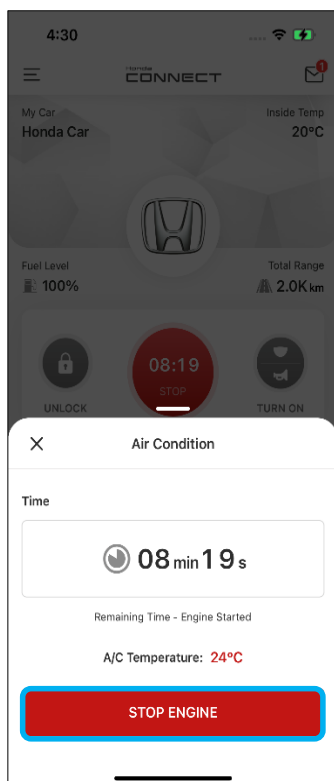
Limitation of Remote Engine Stop Command

- Connection is not established.

Top Page

Tap on [STOP].

Step 2



Air Conditioner Popup

To stop the process manually whilst your engine is on, Tap on [STOP ENGINE].

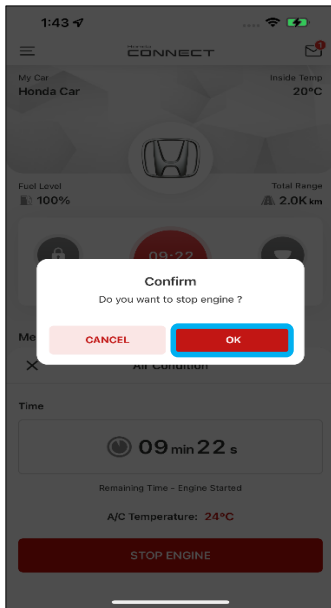
Alternatively, pressing the Engine Start/Stop button inside your vehicle will also cancel this process.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

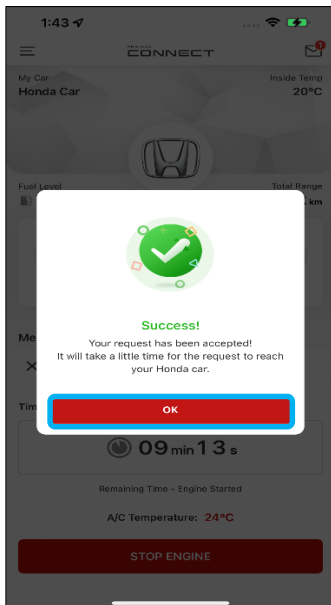
Step 3



Confirm Popup

Tap on [OK] to stop engine.

Step 4



Stop Engine - Successfully Popup

When the request to stop engine has succeeded, a success popup will display. This successful popup means that the server has received your request. Please tap on [OK], to close the popup.

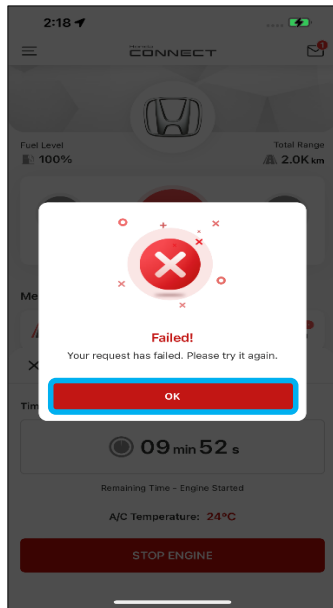
*The result of a remote start/stop will also be displayed as a push notification.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

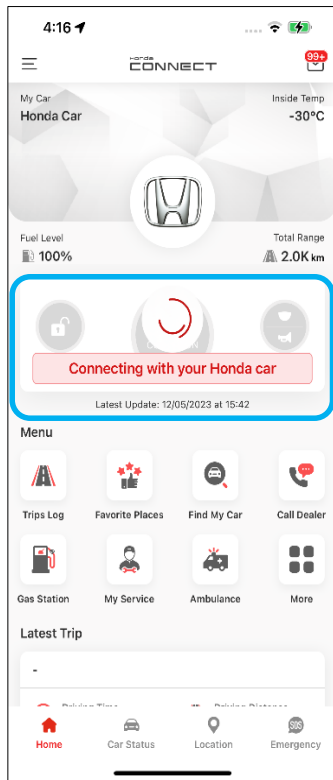
Step 5



Stop Engine - Failed Popup

When the request to stop engine has failed, a failed popup will display. Please tap on [OK] to close the popup.

Step 6



Connecting with your Honda car

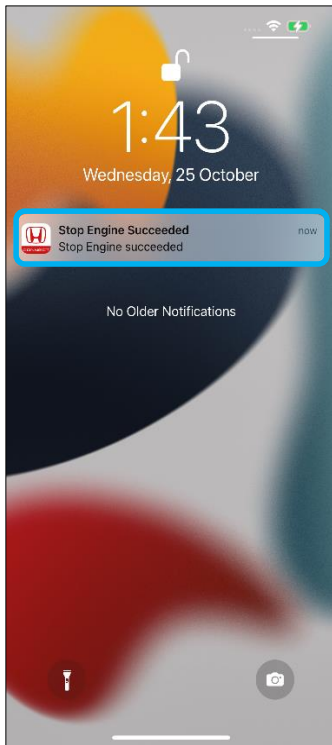
The Top Page may continue to display a loading screen until the the engine start/stop result is shown in the form of a push notification. Please note: It may take a little time to connect with your Honda vehicle. After the operation is finished, you will receive a Push Notification as seen below in Step 7.

Remote Control

Remote Engine Start & Stop

[Back to Top](#)

Step
7



Stop Engine - Success Push Notification

On the users mobile, a notification will appear stating that the 'Stop Engine' has succeeded. Tap the [Push notification] to view more information on the Car status message screen.

Remote Control

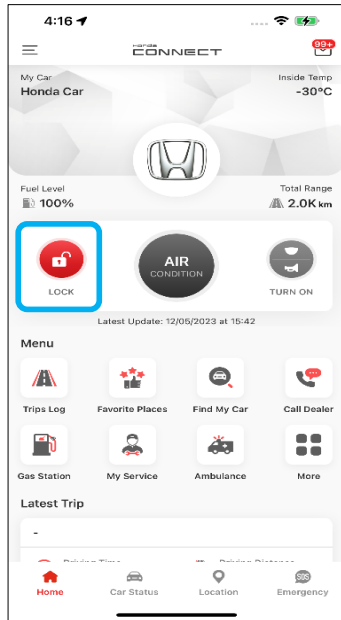
Remote Lock & Unlock

[Back to Top](#)

Overview : This function can Lock/Unlock all doors, hood and the trunk/tailgate of the vehicle via Honda CONNECT.

Remote Lock

Step 1

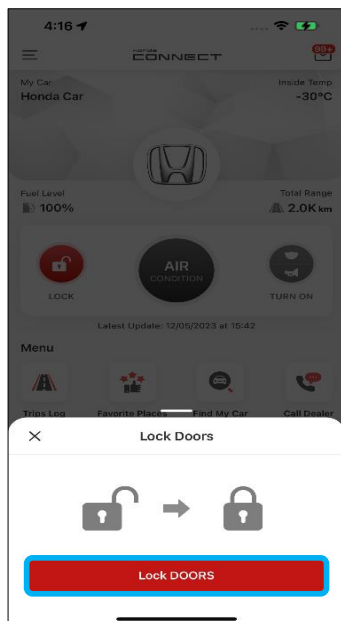


Usage Condition

- This feature can not be used during driving
- Car must be in IG-OFF condition

Top Page
Tap on [LOCK] to command remote lock.

Step 2



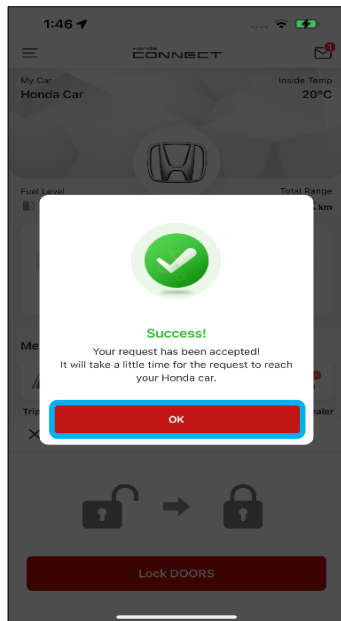
Lock Door Popup
Tap on [Lock DOORS] to command remote lock.

Remote Control

Remote Lock & Unlock

[Back to Top](#)

**Step
3**

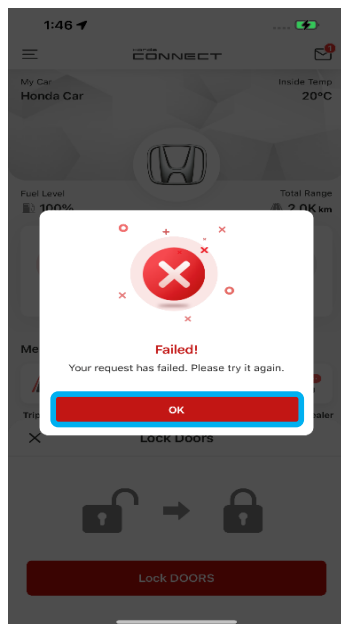


Remote Lock - Successfully Popup

When a request to lock succeeds, a success popup will display. Please tap on [OK] to close the popup. This successful popup means that the server has received your request.

*The result of a remote lock will be displayed as a push notification.

**Step
4**



Remote Lock - Failed Popup

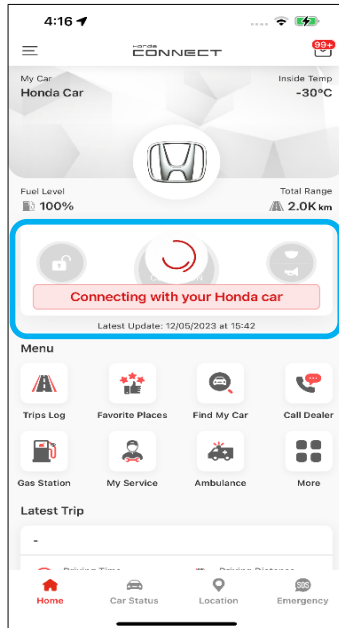
If a request to remote lock your vehicle has failed, a failed popup will display. Please tap on [OK] to close the popup.

Remote Control

Remote Lock & Unlock

[Back to Top](#)

Step 5



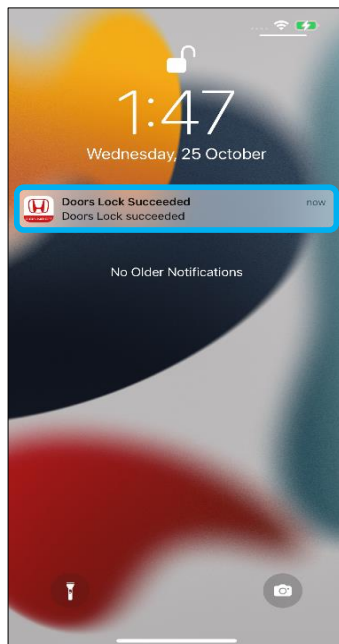
Connecting with your Honda car

The Top Page may continue to display a loading screen until the lock/unlock result is shown in the form of a push notification.

Please note: It may take a little time to connect with your Honda vehicle.

After the operation is finished, you will receive a Push Notification as seen below in Step 6.

Step 6



Push Notification

A push notification will be sent to your mobile if the request was successful. Please tap on [Push notification] to move to the Car status message screen.

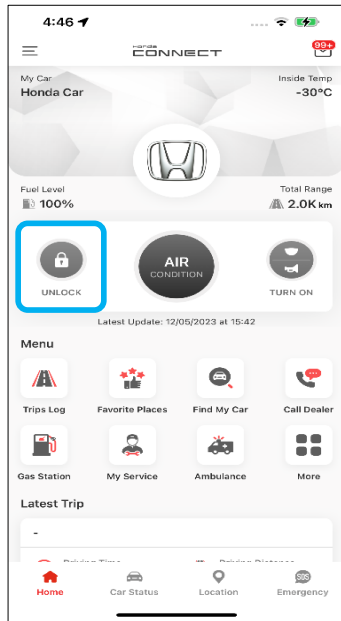
Remote Control

Remote Lock & Unlock

[Back to Top](#)

Remote Unlock

Step 1

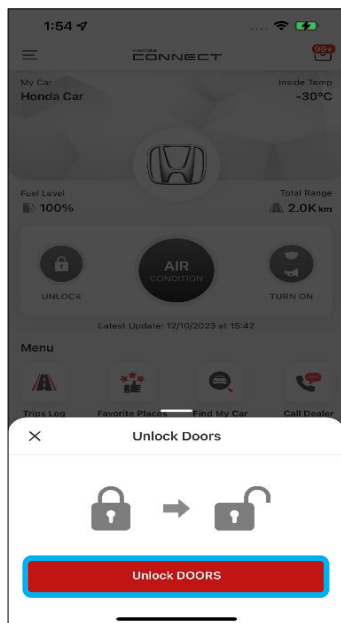


Usage Condition

- This feature can not be used during driving
- Car must be in IG-OFF condition

Top Page
Tap on [UNLOCK] to command remote unlock.

Step 2



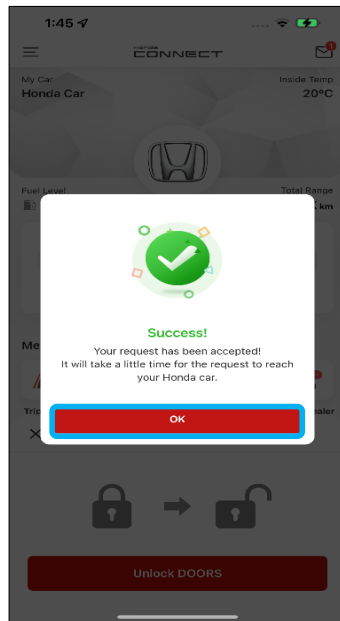
Unlock Door Popup
If [Unlock DOORS] is tapped, Face ID/Touch ID or a PIN code authentication screen will display.
* Refer to [PIN Setting].

Remote Control

Remote Lock & Unlock

[Back to Top](#)

Step 3

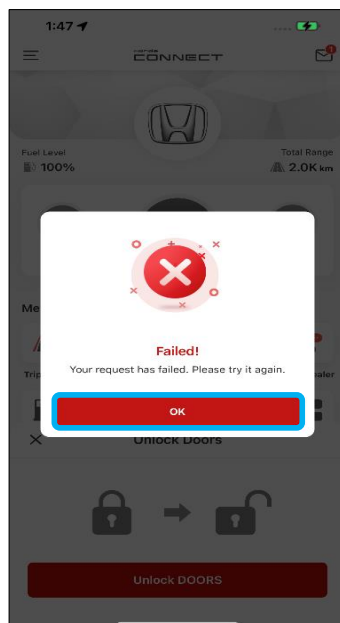


Remote Unlock - Successfully Popup

When a request to unlock succeeds, a success popup will display. Please tap on [OK] to close the popup. This successful popup means that the server has received your request.

*The result of a remote unlock will be displayed as a push notification.

Step 4



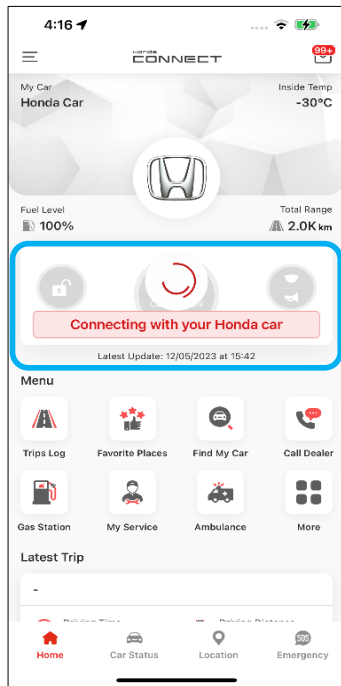
Remote Unlock - Failed Popup

When a request for a remote unlock has failed, a failed popup will display. Please tap on [OK] to close the popup.

Remote Control

Remote Lock & Unlock Back to Top

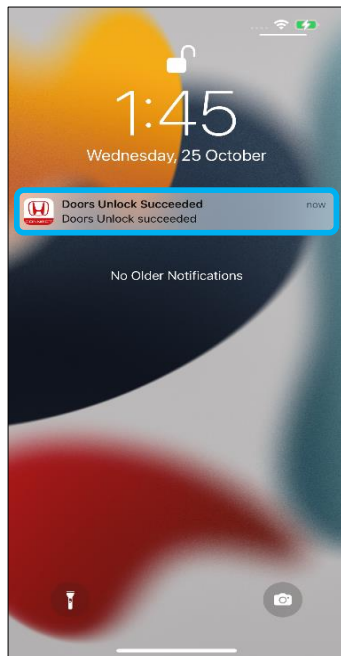
Step 5



Connecting with your Honda car

The Top Page may continue to display a loading screen until the lock/unlock result is shown in the form of a push notification.
 Please note: It may take a little time to connect with your Honda vehicle.
 After the operation is finished, you will receive a Push Notification as seen below in Step 6.

Step 6



Push Notification

A push notification will be sent to your mobile if the request was successful. Please tap on [Push notification] to move to the Car status message screen.

Remote Control

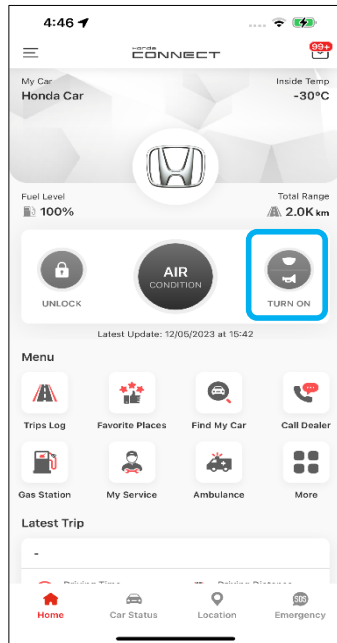
Remote Light & Horn

[Back to Top](#)

Overview : This function allows the user to remotely activate the remote Light & Horn ON/OFF settings via Honda CONNECT.

Remote Light & Horn On

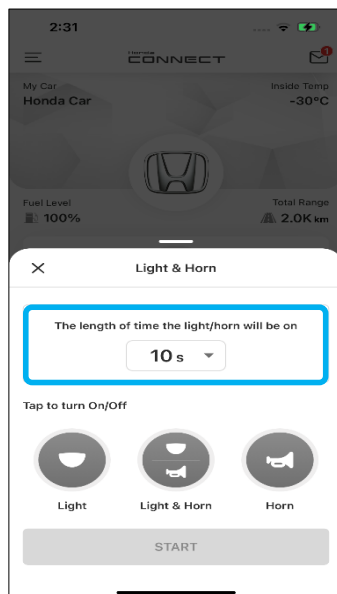
Step 1



Usage Condition
 Remote Light & Horn may fail in the below situations.
 -If the engine is on.
 -Connection has not established.

Top Page
 Tap on [LIGHT HORN] to select a request.

Step 2



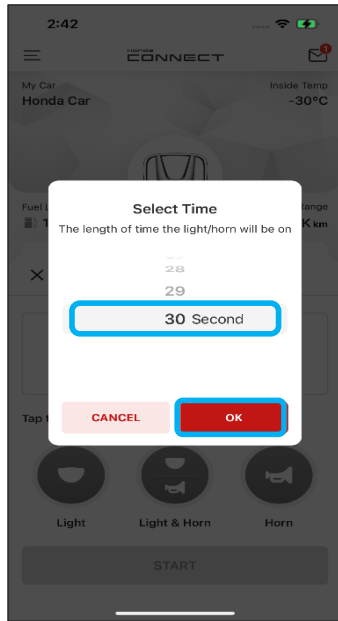
Light & Horn popup
 Users can change the length of time the light/horn will activated for by tapping on the timer area.

Remote Control

Remote Light & Horn

Back to Top

Step 3

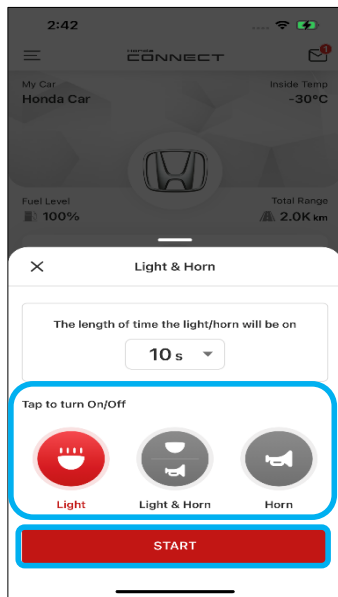


Select Time

Users can select a length ranging between 3 to 30 seconds for which the light/horn will be on for.

Tap on [OK] after selecting the time.

Step 4



Light & Horn popup

Please select a function.

- **Remote Light**
Tap on [Light].
- **Remote Light & Horn**
Tap on [Light & Horn].
- **Remote Horn**
Tap on [Horn].

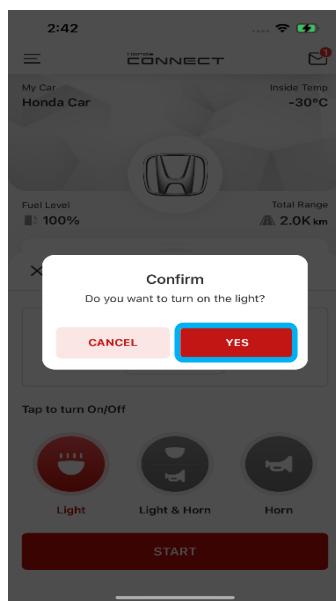
Then, tap on [START].

Remote Control

Remote Light & Horn

Back to Top

Step 5



Confirm Popup

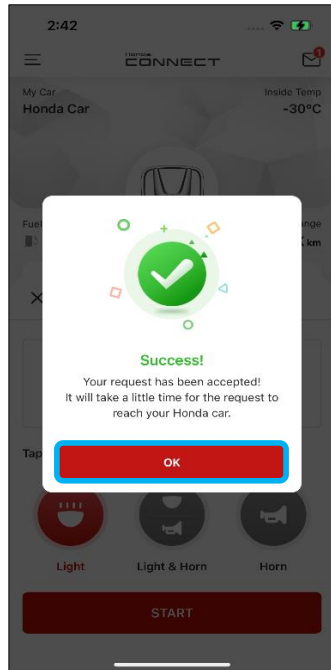
Please tap on [YES] to confirm the request. (In this case the request is related to turning on the vehicle's lights). The authentication screen will now be displayed.

* Refer to [PIN Setting].

Remote Control

Remote Light & Horn Back to Top

Step 6

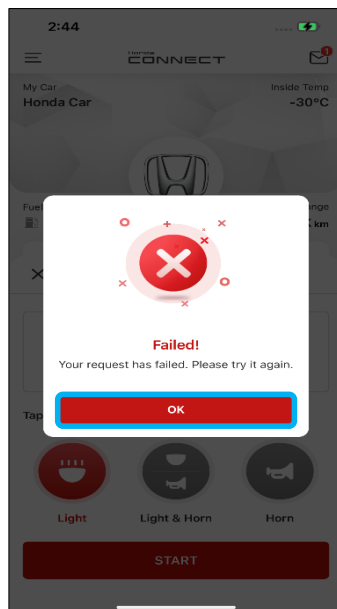


Successfully Popup

If the request for the light/horn activation was successful, a success popup will display. Please tap on [OK] to close the popup. This success popup means that the server has received your request.

*The result of the remote start/stop will be displayed as a push notification.

Step 7



Failed Popup

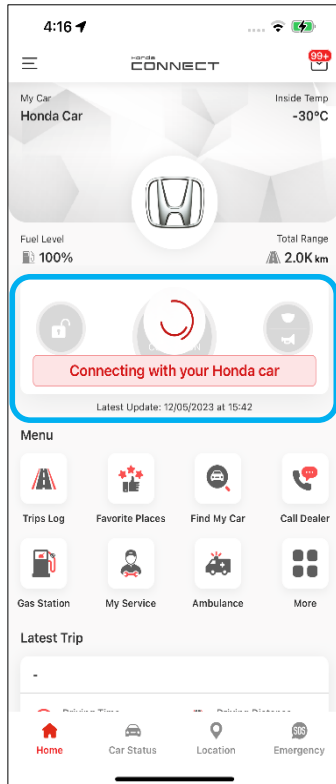
When the request about remote start/stop has failed, a failed popup will be displayed. Please tap on [OK] to close the popup.

Remote Control

Remote Light & Horn

[Back to Top](#)

Step 8



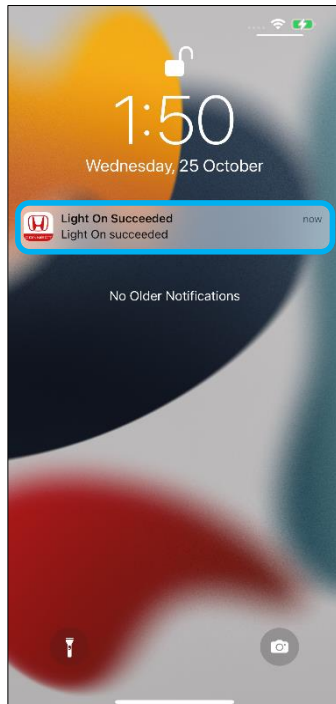
Top Page - Connecting with your Honda car

The Top Page may continue to display a loading screen until the result is shown in the form of a push notification.

Please note: It may take a little time to connect with your Honda vehicle.

After the operation is finished, you will receive a Push Notification as seen below in Step 9.

Step 9



Push Notification

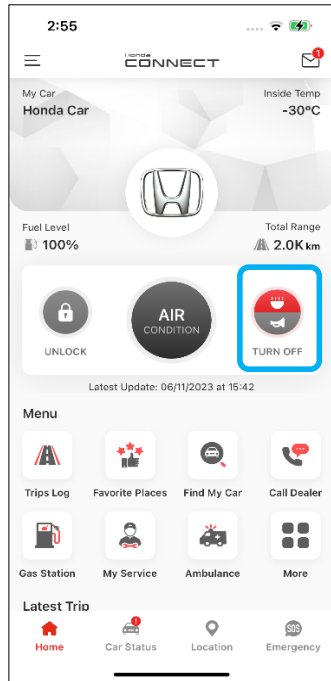
A push notification will be sent to your mobile if the 'Light On' had succeeded. Please tap on [Push notification] to move to the Car status message screen.

Remote Control

Remote Light & Horn

[Back to Top](#)

Step 10



Top Page

After the light has successfully turned off [TURN ON] changes to [TURN OFF] and is displayed in a red color.

- Remote Light

[TURN OFF-Light] will be displayed in a red colour.

- Remote Light & Horn

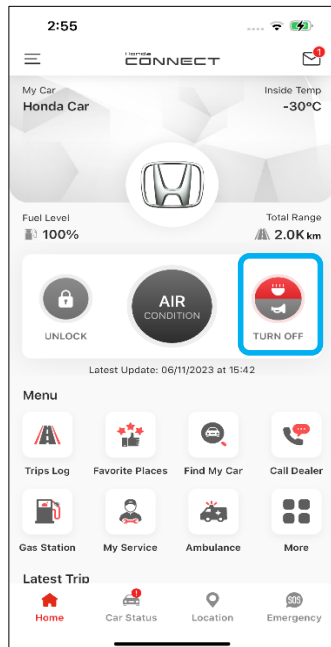
[TURN OFF-Light] and [TURN OFF-Horn] will be displayed in a red colour.

- Remote Horn

[TURN OFF-Horn] will be displayed in a red colour.

Remote Light & Horn Off

Step 1



Top Page

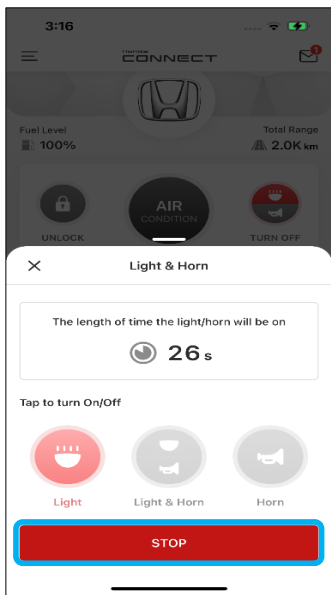
Tap Light/Horn on the Top Page and Tap [TURN OFF] on the selected command to turn the light/horn off before the set timer ends as seen in Step 2 below.

Remote Control

Remote Light & Horn

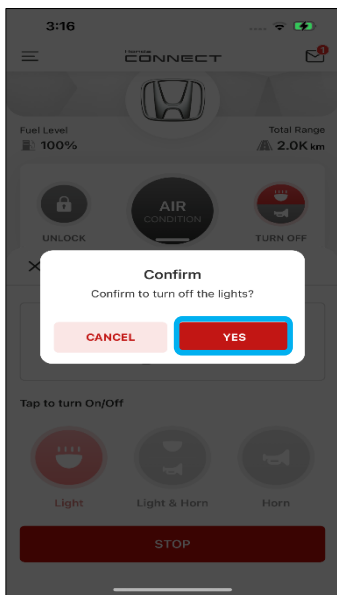
[Back to Top](#)

Step 2



Light & Horn popup
Tap on [STOP] to stop the light.

Step 3



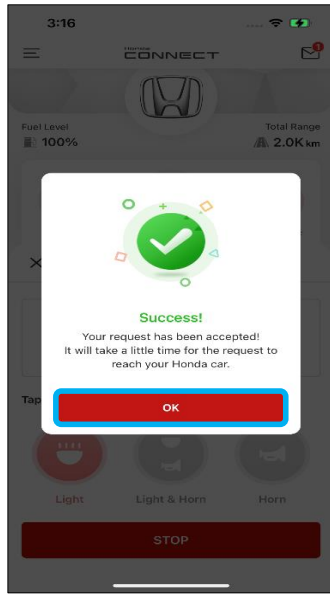
Confirm Popup
To confirm turning off the light, please tap on [YES].

Remote Control

Remote Light & Horn

Back to Top

Step 4

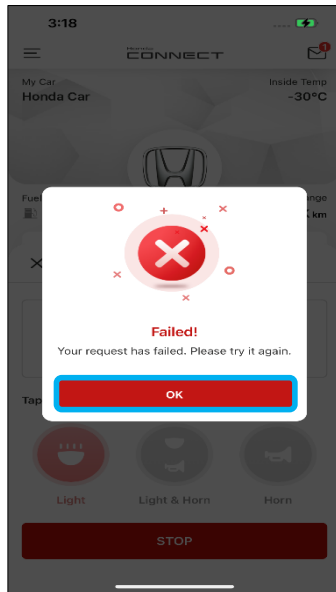


Successfully Popup

If the request for the light/horn activation was successful, a success popup will display. Please tap on [OK] to close the popup. This success popup means that the server has received your request.

*The result of the remote light/horn feature will be displayed as a push notification.

Step 5



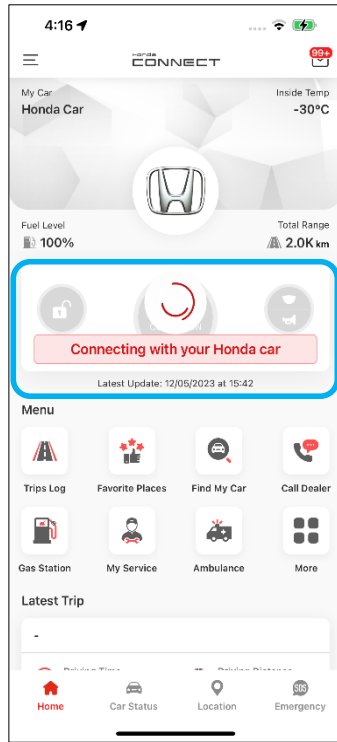
Failed Popup

If a request for remote light/horn has failed, a failed popup will be displayed. Please tap on [OK] to close the popup.

Remote Control

Remote Light & Horn Back to Top

Step 6



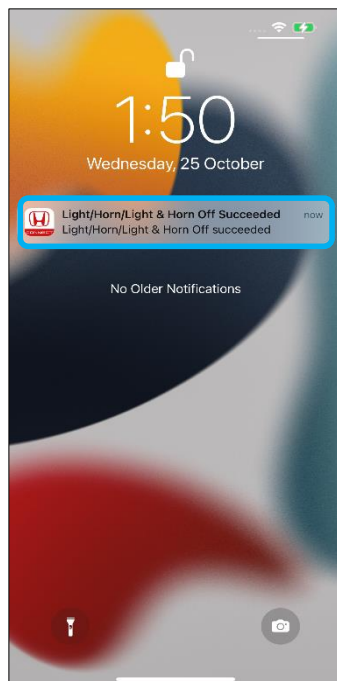
Top Page - Connecting with your Honda car

The Top Page may continue to display a loading screen until the result is shown in the form of a push notification.

Please note: It may take a little time to connect with your Honda vehicle.

After the operation is finished, you will receive a Push Notification as seen below in Step 7.

Step 7



Push Notification

A push notification will be sent to your mobile if the request was successful.

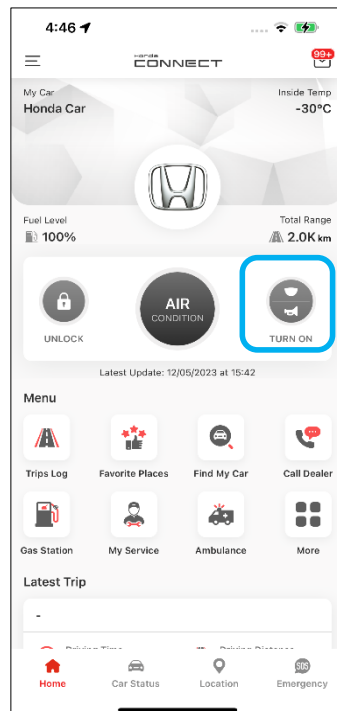
Please tap on [Push notification] to move to the Car status message screen.

Remote Control

Remote Light & Horn

[Back to Top](#)

Step 8



Top Page

After the light has been turned off successfully, The Top Page will change [LIGHT HORN] from a red colour back to the displayed grey colour.

- Remote Light

[LIGHT HORN-Light] will be displayed in a grey colour.

- Remote Light & Horn

[LIGHT HORN-Light] and [LIGHT HORN-Horn] will be displayed in a grey colour.

- Remote Horn

[LIGHT HORN-Horn] will be displayed in a grey colour.

Convenience & Comfortable

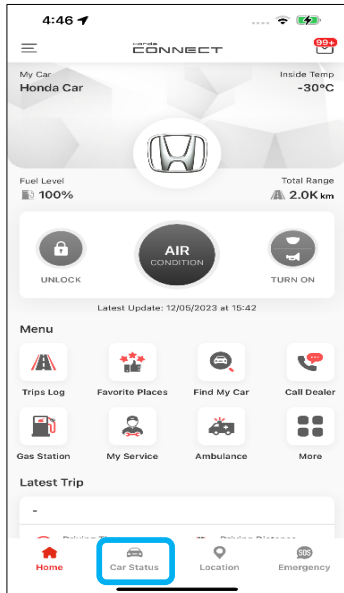
Car Status

[Back to Top](#)

Overview : This function allows users to view information about their vehicle via the Honda CONNECT app. The user can also check and update their vehicle information and get notified when alerts occur.

Car Status

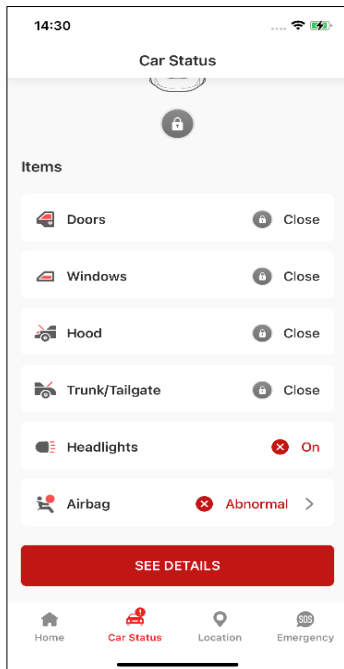
Step 1



Top Page

When important alerts occur, [Car Status] will display with a red exclamation mark.

Step 2-1



Car Status Normal

When the car status is normal, the colour of buttons and texts may change depending on your car status.

Please see the following example:

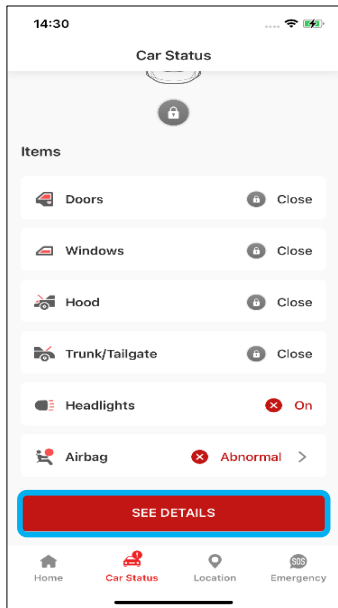
- **Close**
Doors/windows/hood/trunk/tailgate are locked and closed.
- **Normal**
Battery voltage is normal. / Air bag is not deployed.
- **OFF**
Headlights are off.

Convenience & Comfortable

Car Status

[Back to Top](#)

Step 2-2



Car Status Alert

When the car status is in an abnormal condition, the color of buttons and texts may change. Please see the following example:

- Open

Doors, Hood, Trunk/Tailgate are open.

- Unlock

Doors are closed but unlocked.

- Abnormal

Battery voltage is under threshold/

Air bag is deployed.

- Monitor

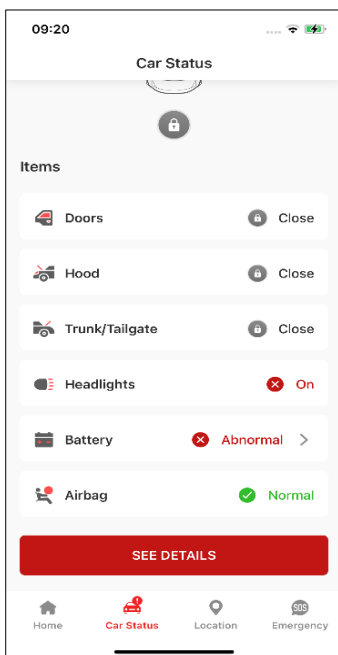
Battery voltage is going to fall below threshold and should be monitored.

- ON

Headlights are on.

Tap on [SEE DETAILS] to see the detected status information.

Step 2-3



Usage Condition

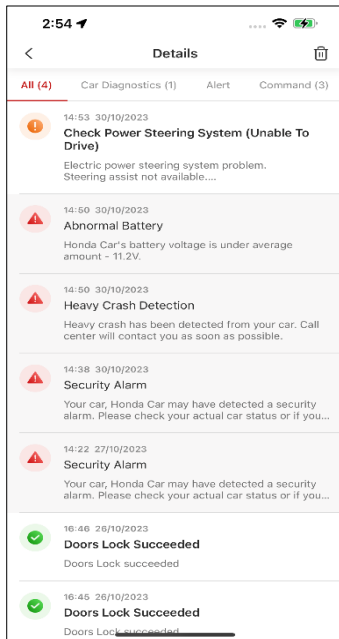
Battery Voltage status will be changed to [Abnormal] when the voltage is lower than 11.5 V.

Convenience & Comfortable

Car Status

[Back to Top](#)

Step 3-1



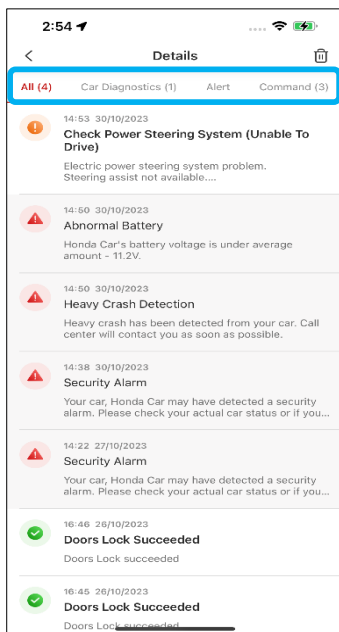
Details

When the user taps on [SEE DETAILS] on the Car status dashboard, all messages will be displayed.

This includes car status messages, all detected alerts and all abnormal alerts.

Note: the user can re-access these details again at any time.

Step 3-2



Details

There are 4 messages in the inbox as follows.

- [All] tab

This tab includes all messages including Car Diagnostic/ Alerts & Commands.

- [Car Diagnostic] tab

This tab includes alerts when your vehicle detects any warning lamp malfunctions.

- [Alert] tab

This tab includes messages if a speed alert is detected, security alarm alerts when the doors/trunk/hood are forced open and Geofencing alerts.

- [Command] tab

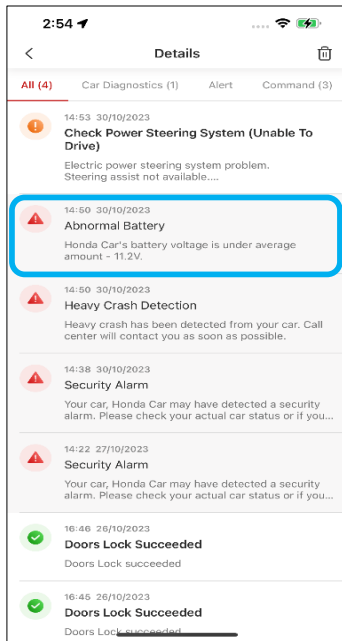
This tab includes messages from the Remote Vehicle Control system for Locking/Unlocking the vehicle, Engine start/stop, Light On/Off, Light & Horn On/Off and Horn On/Off.

Convenience & Comfortable

Car Status

Back to Top

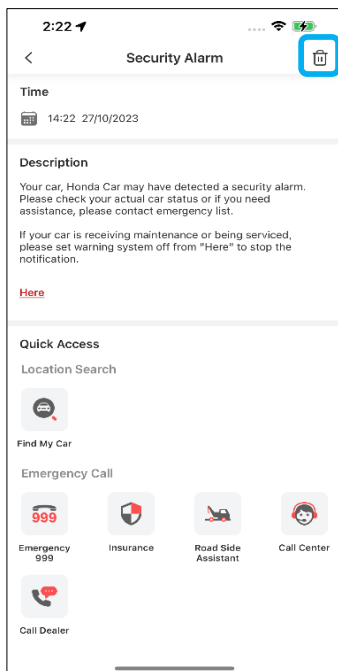
Step 3-3



Details

Please Tap on any message/alert to view further details.

Step 3-4



Details

If the user no longer requires the alert, tap on [Recycle bin] to delete

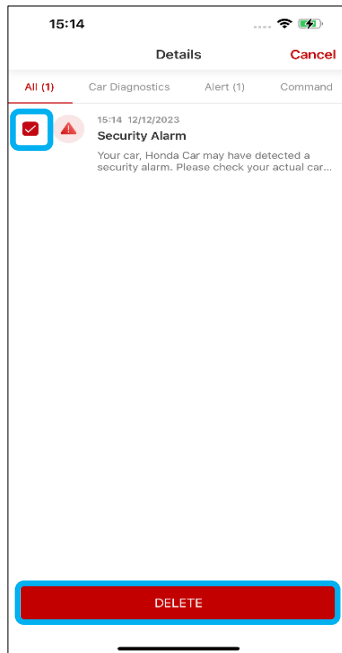
Note
Once the user deletes this data, it will no longer be stored on the Honda CONNECT app.

Convenience & Comfortable

Car Status

[Back to Top](#)

Step 3-5



Details

When a user Taps on [Recycle bin] in the details tab, a checkbox will be displayed beside each message/alert.

The user can then select multiple messages and tap on delete below

Note:

Once the user deletes this data, it will no longer be stored on the Honda CONNECT app.

Convenience & Comfortable

POI Search

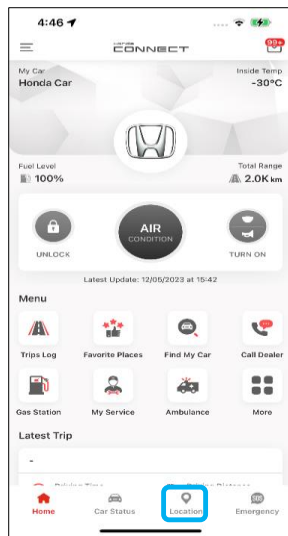
[Back to Top](#)

Overview : Users must set their mobile phone device to allow Honda CONNECT application to access their location to use this function. Users can tap on [Location] or choose an available location search from the menu to find places and their vehicle's location on the map. With POI search, users have many available location groups to choose from. This includes:

- Find My Car: to find the vehicle location
- Favorites: to bookmark a location the user frequently searches for
- Dealer: to find Honda Outlets nearby
- Gas Station: to find nearby Petrol Stations
- ATM: to find an ATM nearby
- Retail Store: to find Retail stores nearby

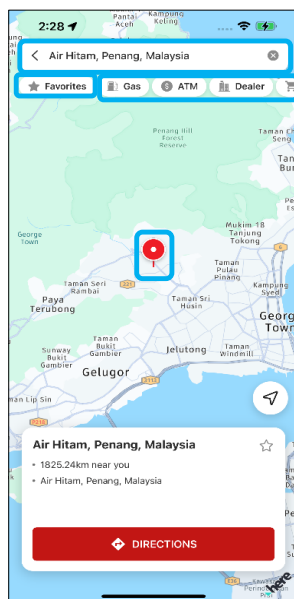
Trip Log

Step 1



Overall
Tap on [Location].

Step 2-1



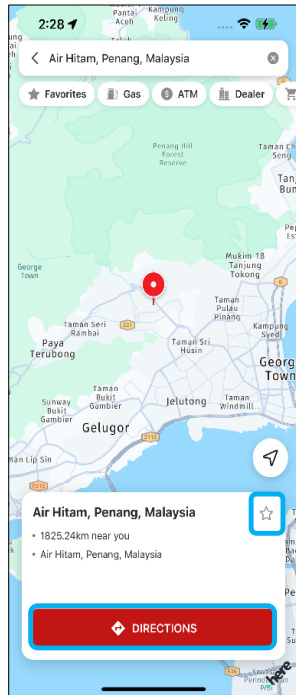
- Overall**
- **[Search box]**
Users can search for locations.
 - **[Favorites] button**
Users can refer to their favorite registered locations.
 - **[Facility category] button**
Users can search nearby facilities via categories.
 - **[PIN] icon**
Indicates the selected location.

Convenience & Comfortable

POI Search

[Back to Top](#)

Step 2-2



Overall - Model

● **[Favorites]**

Users can register display locations as favourites.

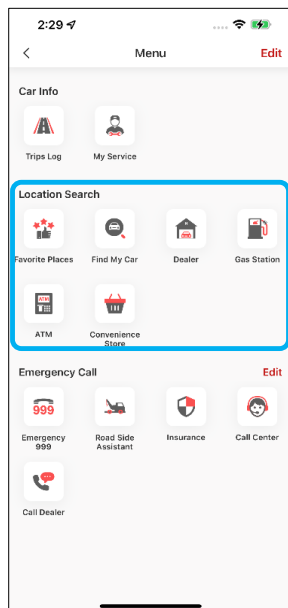
If the location has a star highlighted in yellow, it is registered as a favorite location.

Further details regarding 'Favourites' can be found in Step 4 below.

● **[DIRECTIONS]**

Users can switch to Google Maps and search a route from their current location to the selected locations. If a user does not have the Google Maps application, the user will be re-directed to a Google Maps web-based internet browser.

Step 3



Overall - Location Search

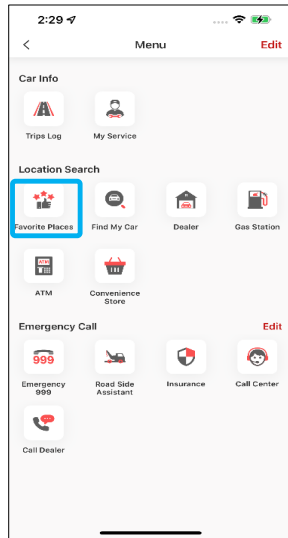
Users can access 'Find My Car' and various other convenient locations including nearby Retail stores and Gas Stations from the Top Page.

Convenience & Comfortable

POI Search

Back to Top

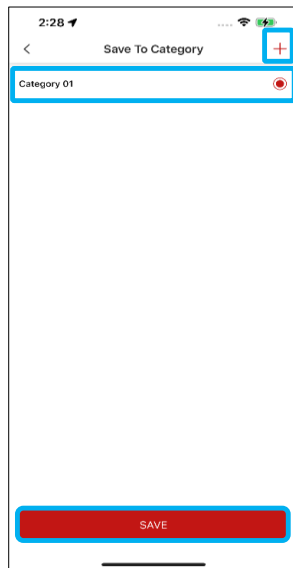
Step 4



Save To Category

Tap on [Favorites] from the Top Page

Step 5



Save To Category

Tap on [Favorites] to open this screen.

Users can save locations to existing categories by selecting a category, then tap on [SAVE].

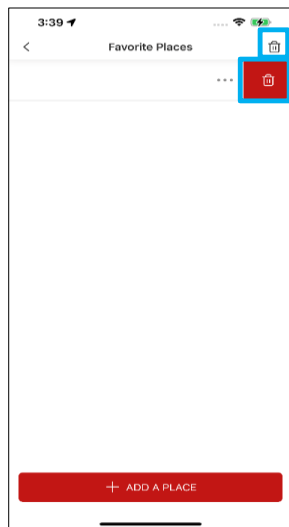
If you want to save in a new category, you can tap on [+] button and create the new category.

Convenience & Comfortable

POI Search

[Back to Top](#)

Step 5-1



Delete Favorite Places

To delete a favorite place one by one, please swipe left on the item, then tap on [Delete].

To delete multiple favorite places, please tap on [Recycle bin] to move to Step 5-2.

Step 5-2



Delete Favorite Places

Select a favorite place, then tap on [DELETE]. A popup to confirm deletion will be displayed.

Convenience & Comfortable

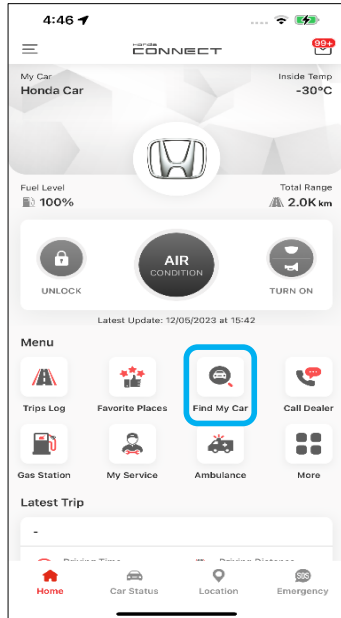
Find My Car (Vehicle Location)

[Back to Top](#)

Overview : This feature allows the user to locate their car by providing a map view and directions via Honda CONNECT.

Find My Car (Vehicle Location)

Step 1

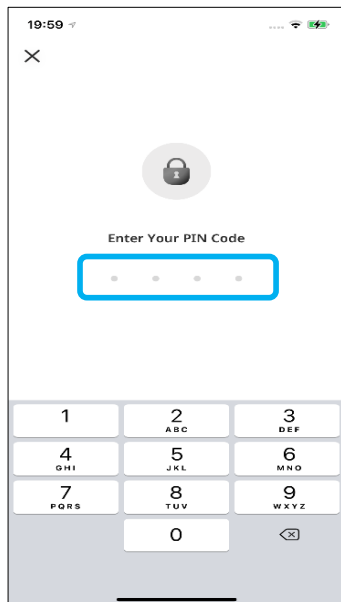


Remark

- Please set your mobile phone device to 'Allow location whilst using this app.'

Top Page
The user can tap on [Find My Car] on the Top Page to open Find My Car.

Step 2



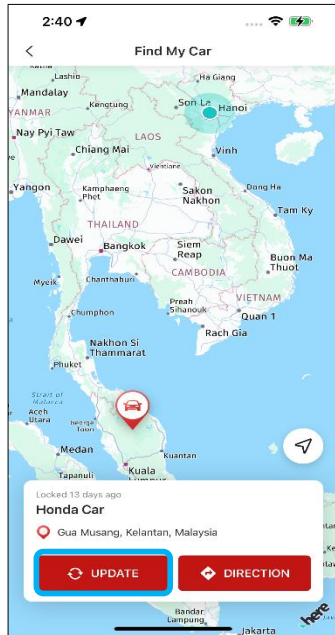
PIN / biometrics authentication refer page [PIN Setting].

Convenience & Comfortable

Find My Car (Vehicle Location)

Back to Top

**Step
3**



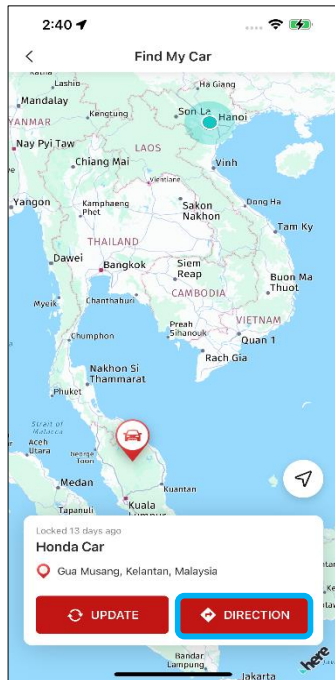
Find My Car - Maps - Found

Tap on [UPDATE] to receive an update with the latest location of your vehicle.

PIN colour represents locations as follows.

- Blue PIN is your location.
- Red PIN is your car location.

**Step
4**



Find My Car - Direction

Tap on [DIRECTION] to gain directions to your vehicle's location on Google Maps

Note

● If users do not have the Google Maps app, users will be re-directed to use Google Maps via their mobile's internet web-browser.

Convenience & Comfortable

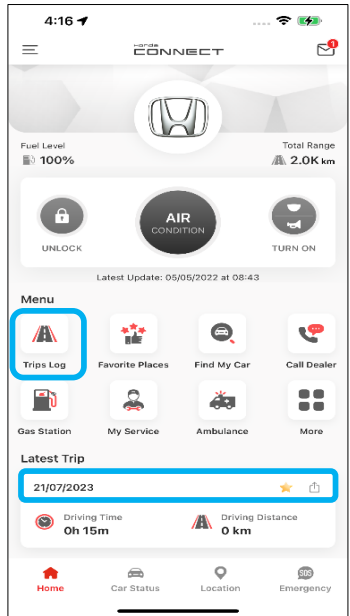
Trip Log

[Back to Top](#)

Overview : This feature allows the user to view their driving history for up to one year.

Trip Log

Step 1

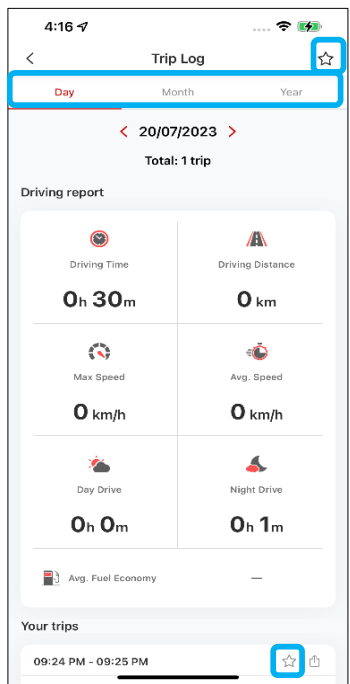


Overall

In the Top Page, tap on [Trip Log] to open Trip Log.

The [Latest Trip] log will be displayed on the Top Page.

Step 2



Overall

This is the Trip Log screen. It contains three sections based on the day, month, and year. The user can view their favourite trips on the star icon (top right in screen) after they register them as a favorite trip on the app.

● **[Day] tab**

The user can view the driving summary on a specified day.

The user can register a favorite trip by clicking the star icon on a logged trip.

● **[Month] tab**

The user can view the driving summary for each day in a specified month.

● **[Year] tab**

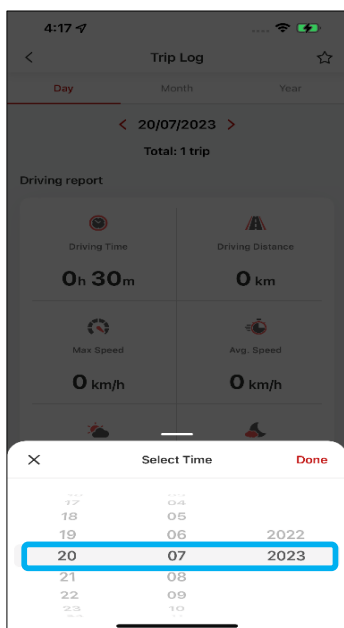
The user can also view the driving summary for each month in a specified year.

Convenience & Comfortable

Trip Log

Back to Top

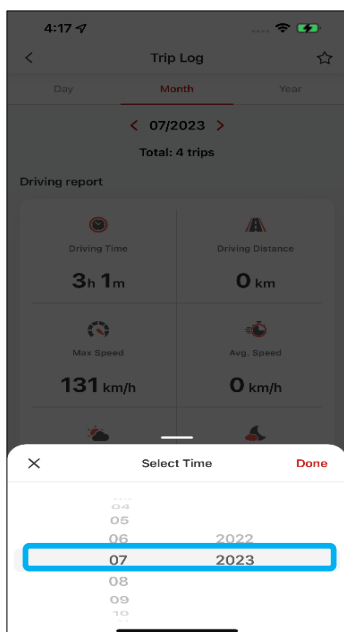
Step 3



Overall - [Day] - Select Time

Tap on [Day] tab to choose a day, month and year you would like to view on the trip log.

Step 4



Overall - [Month] - Select Time

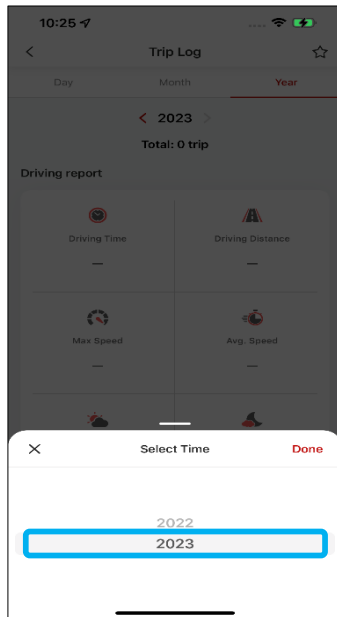
Tap on [Month] tab to choose the month and the year you would like to view on the trip log.

Convenience & Comfortable

Trip Log

Back to Top

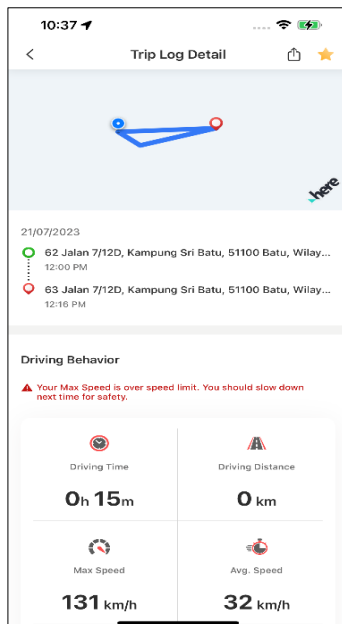
Step 5



Overall - [Year] - Select Time

Tap on [Year] tab to choose the year you would like to view on the trip log.

Step 6



Trip Detail - Day - Trip Log Detail

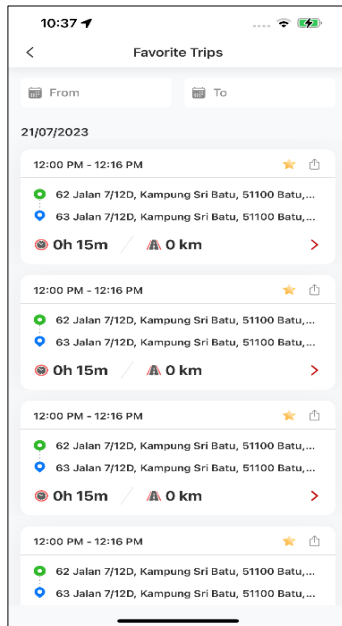
-

Convenience & Comfortable

Trip Log

Back to Top

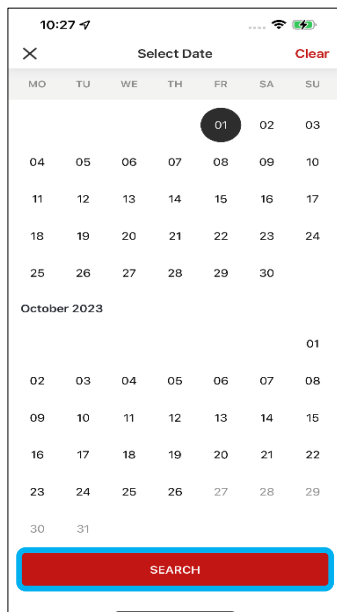
Step 7



Favorite Trips - List

This screen shows a list of trips which a user has registered as a favorite trip.

Step 8



Favorite Trips - Select Date

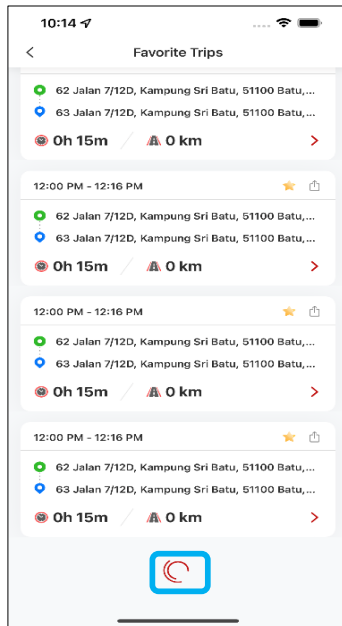
Users can select a date to search for a favorite trip log. Tap on [SEARCH].

Convenience & Comfortable

Trip Log

Back to Top

**Step
9**

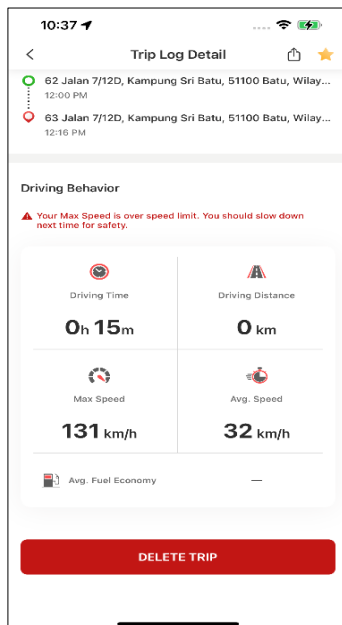


Favorite Trips - Loading

The screen shows users their favorite trip list. If there is a spinning circle icon at the bottom of the list, please wait as the data is still 'in processing' status and has not fully loaded.

After all of the data has loaded, this screen shows all the favorite trip lists that the user has created.

**Step
10**



Delete Trip Log - Delete Popup

Users can delete their recorded trips by tapping on [DELETE TRIP]. This ensures each trip is removed from the system.

Convenience & Comfortable

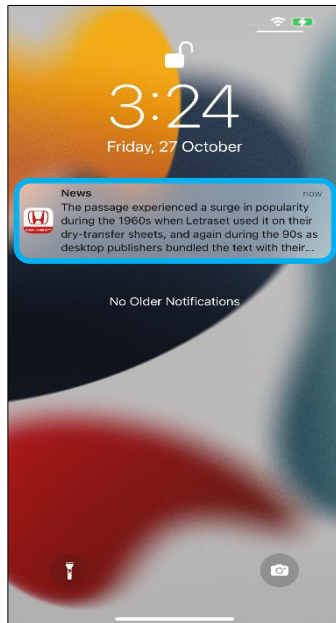
1 to1 Message Receive/Display

[Back to Top](#)

Overview : This feature allows the user to view messages from Honda.

Receive notification

Step 1

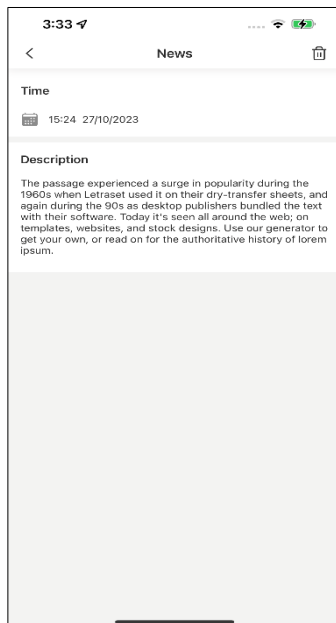


Mobile Home screen

The user will receive a notification on their Mobile Home screen.

To check the message immediately, you can tap on [Push notification] to move to the Message Detail screen.

Step 2



Message Detail screen

In Message Detail screen, additional details of the message content can be found.

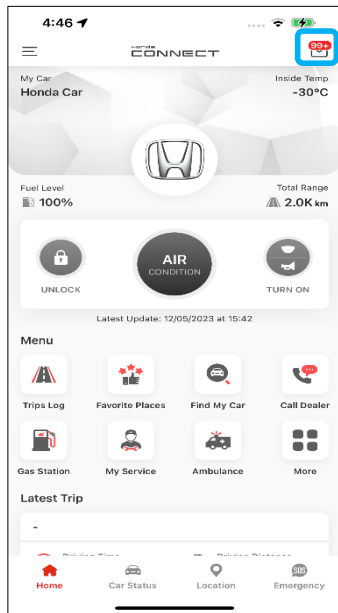
Convenience & Comfortable

1 to1 Message Receive/Display

Back to Top

Move to Message screen

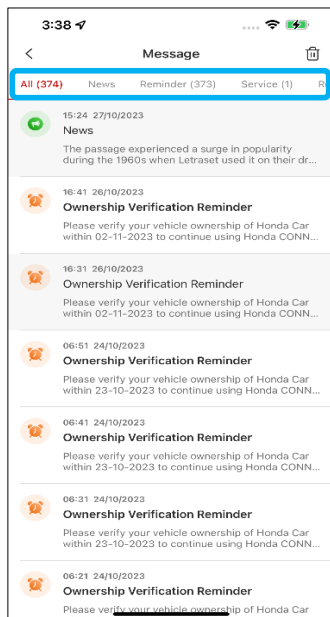
Step 1



Top page

Tap on [Message] on the Top Page.

Step 2



Overall - Message

● **[All] tab**
Displays all messages.

● **[News] tab**
Displays news messages.

● **[Reminder] tab**
Displays reminder messages.

● **[Service] tab**
Displays service messages.

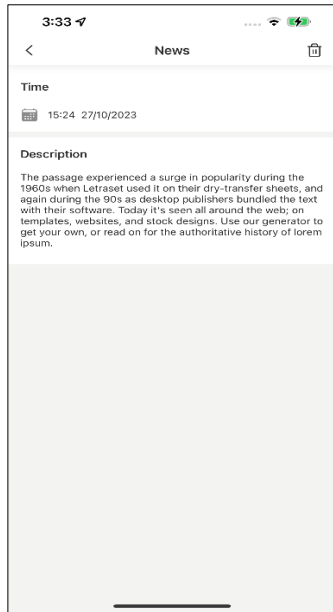
To view more detail, the user can tap a message displayed.

Convenience & Comfortable

1 to1 Message Receive/Display

[Back to Top](#)

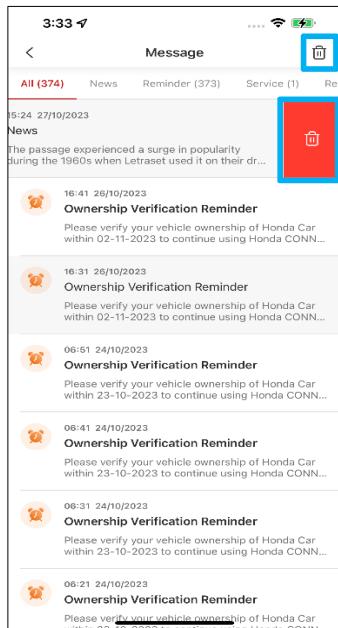
Step 3



Message Detail screen

In Message Detail screen, additional details of message content can be found.

Step 4-1



Delete Message

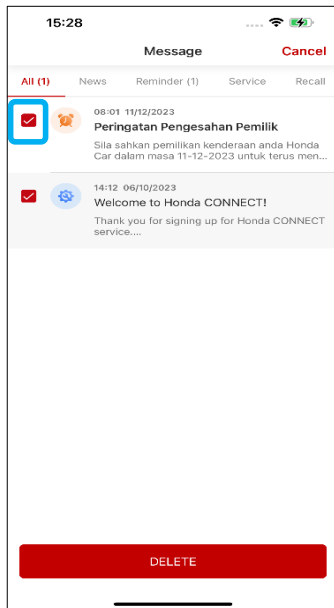
To delete a message one by one, please swipe left on the item, then tap on [Delete].

Alternatively, to delete multiple messages, please tap on [Recycle bin] and move to Step 4-2 below.

Convenience & Comfortable

1 to1 Message Receive/Display

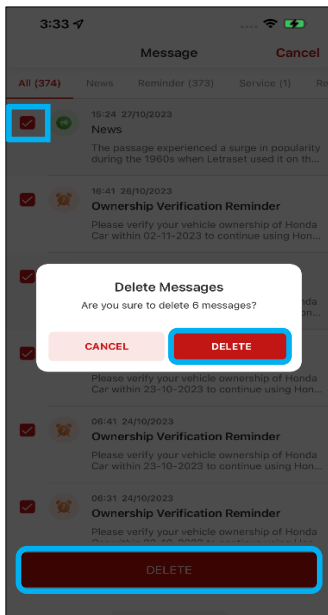
Back to Top



Delete Multiple Messages

The user can then select multiple messages by tapping on each checkbox and then clicking [DELETE] below.

Step 4-2



Delete Multiple Messages

A popup confirmation message will display - Tap on [DELETE] to confirm to delete messages.

Convenience & Comfortable

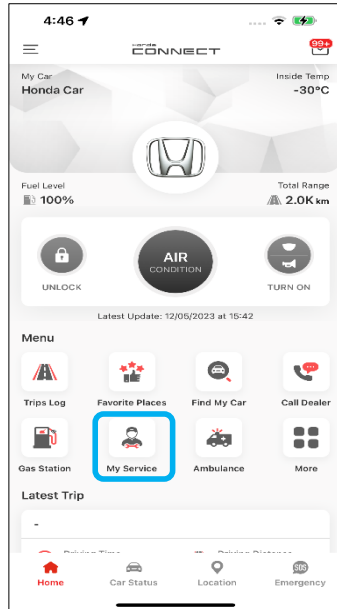
Service History

[Back to Top](#)

Overview : This function allows users to review their history of previous periodical vehicle maintenance services.

Service History

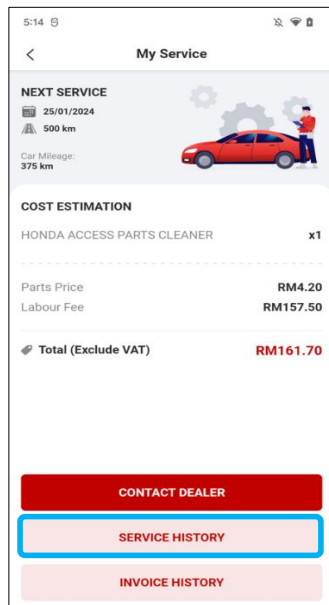
Step 1



Overall

Tap on [My Service] to open the My Service screen.

Step 2



My Service

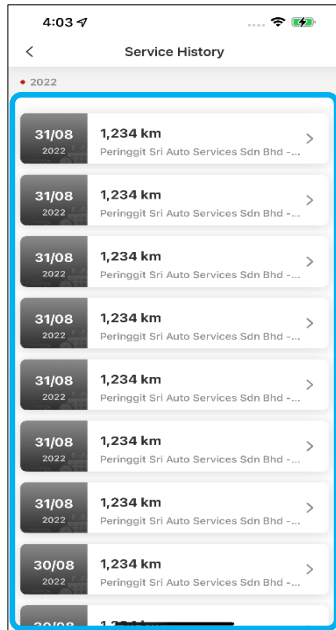
Tap on [SERVICE HISTORY] to move to the Service History screen.

Convenience & Comfortable

Service History

[Back to Top](#)

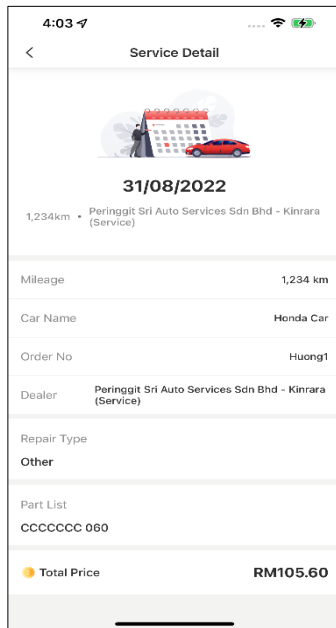
Step 3



Service History

Tap on any service item to move on the Service Detail screen.

Step 4



Service Detail

The Service Detail screen allows users to check the Service Details.

Convenience & Comfortable

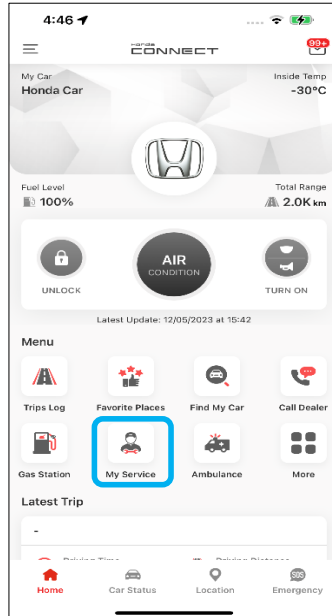
Next Periodical Maintenance

[Back to Top](#)

Overview : This function allows users to receive notifications from the app regarding the next routine maintenance of the car.

Next Periodical Maintenance

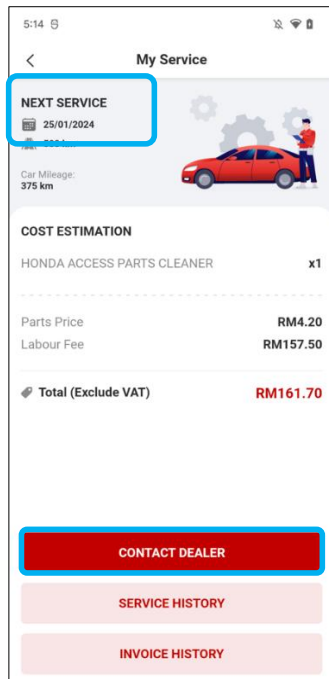
Step 1



Overall

Tap on [My Service] to enter 'My Service' screen.

Step 2



My Service

This screen will show the details when the next service is due (based on date and mileage).

Tap on [CONTACT DEALER] to view a list of dealers that are nearby.

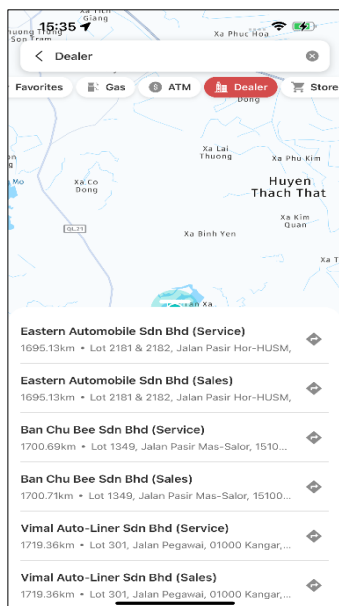
Note: To view the Invoice History, click on [Invoice History] and the screen will bring to HondaTouch application.

Convenience & Comfortable

Next Periodical Maintenance

[Back to Top](#)

Step
3



My Service

This screen will show a list of nearby Dealer based on the users location.

General Setting

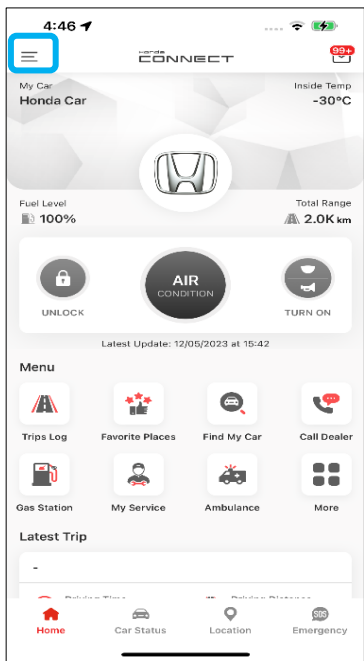
PIN Setting

[Back to Top](#)

Overview : Users can set and change PIN codes or use a PIN code to enable Face ID/Touch ID. When logging into the app for the first time, the user will receive a prompt to set their PIN code.

Set PIN code

Step
1



Top Page

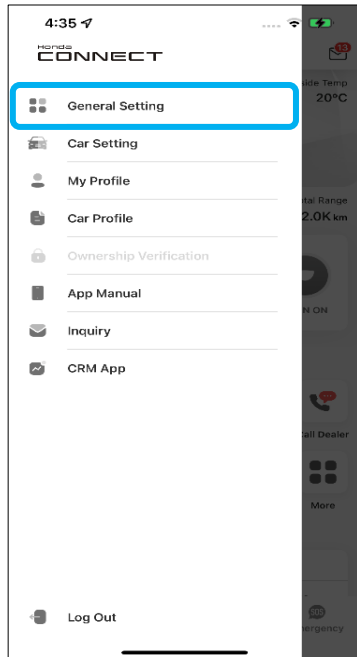
Tap on [MENU] to open the Side menu.

General Setting

PIN Setting

[Back to Top](#)

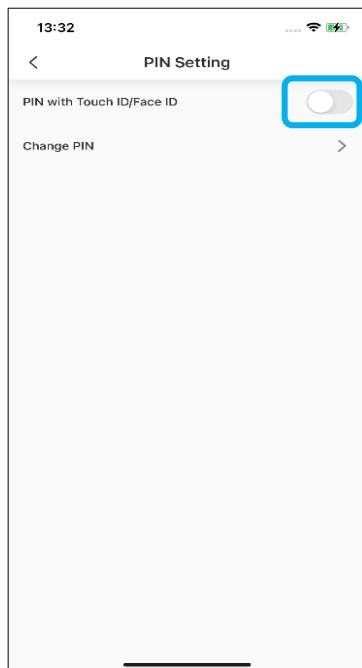
Step 2



Side Menu

Select [General Setting] to open General Settings.

Step 3



PIN Setting

Switch toggle to [ON] to enable PIN with Touch ID/Face ID

Please enter your PIN code to confirm.

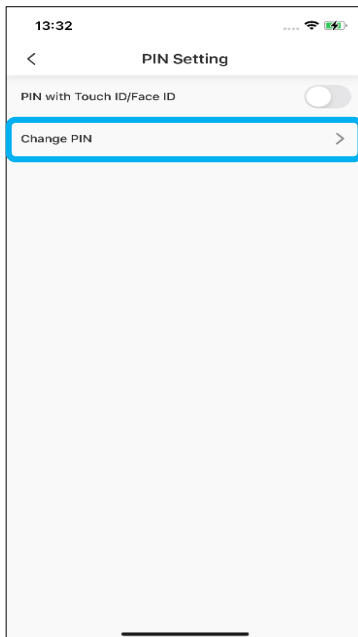
General Setting

PIN Setting

[Back to Top](#)

Change PIN code

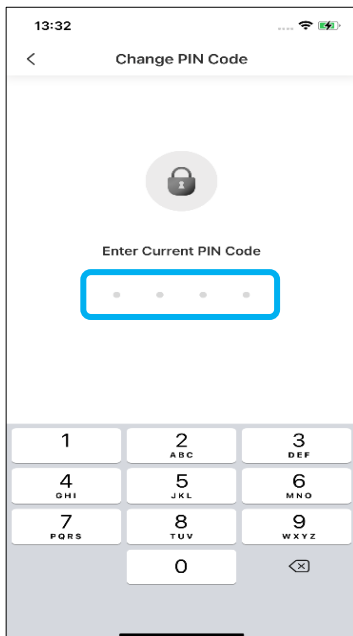
Step 1



Change PIN code - PIN Setting

Tap on [Change PIN] to view the Change PIN Code screen.

Step 2



Change PIN Code

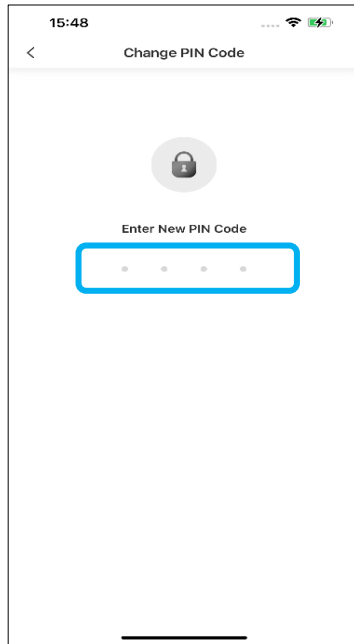
Enter the current PIN code.

General Setting

PIN Setting

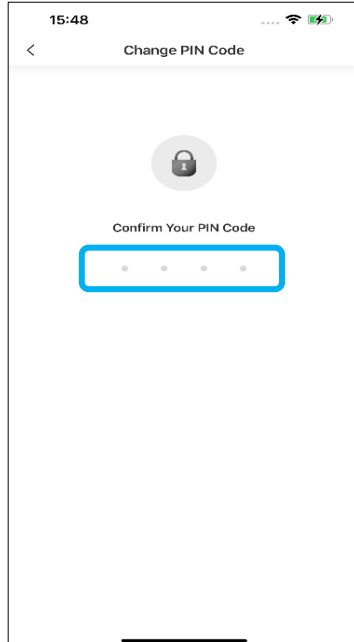
[Back to Top](#)

Step 3



Change PIN Code
Enter new PIN code.

Step 4



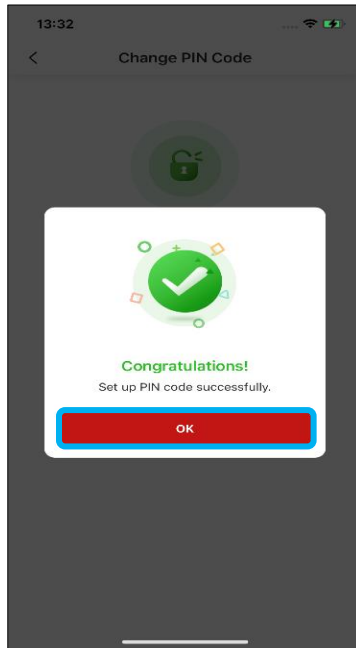
Change PIN Code
Please re-confirm your new PIN code.

General Setting

PIN Setting

[Back to Top](#)

Step 5



Congratulations Popup

Change PIN code successful.
Tap on [OK] to complete the change PIN code process.

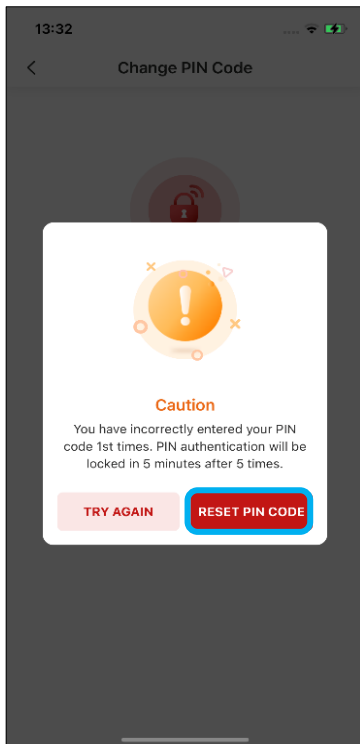
General Setting

PIN Setting

[Back to Top](#)

RESET PIN code

Step 1

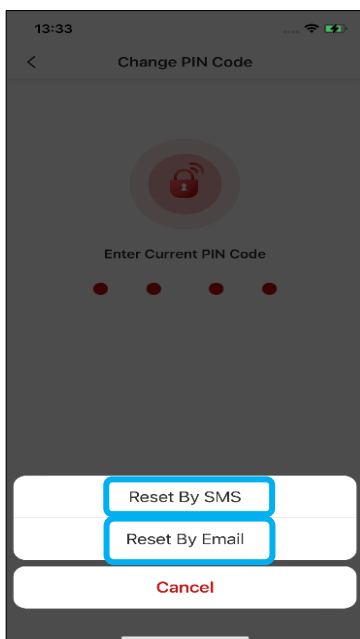


PIN Setting Popup

If the PIN is incorrectly entered after 5 times, a popup warning will display [RESET PIN CODE].

Note : After 5 failed attempts, a PIN reset via SMS text or email confirmation will be required.

Step 2



PIN Setting - Popup

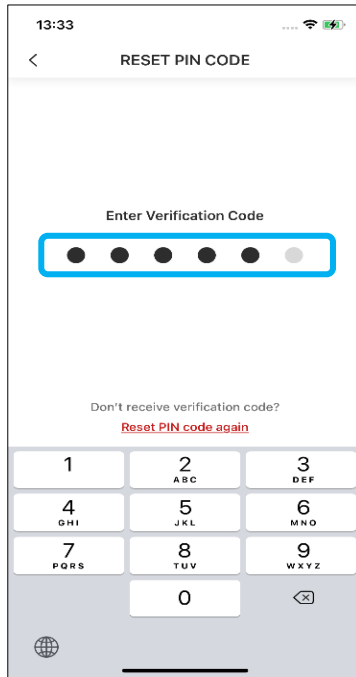
To reset a PIN code via SMS, tap on [Reset By SMS].
To reset a PIN code via e-mail, tap on [Reset By e-mail].

General Setting

PIN Setting

[Back to Top](#)

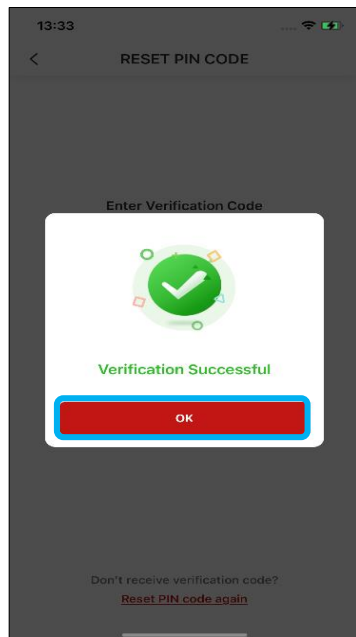
Step 3



Reset PIN Code

Please enter the security code received via SMS/e-mail.

Step 4



Verification - Successfully Popup

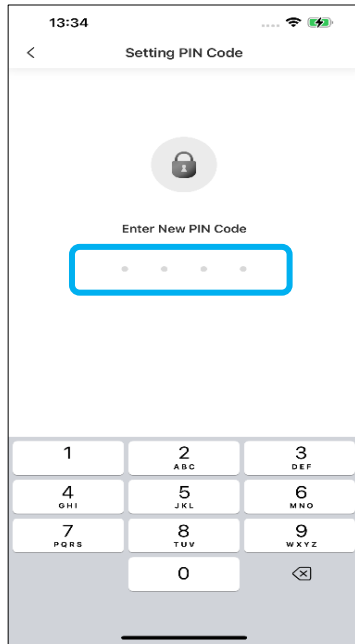
The reset PIN code attempt was successful. Tap on [OK] to complete the reset PIN code process.

General Setting

PIN Setting

[Back to Top](#)

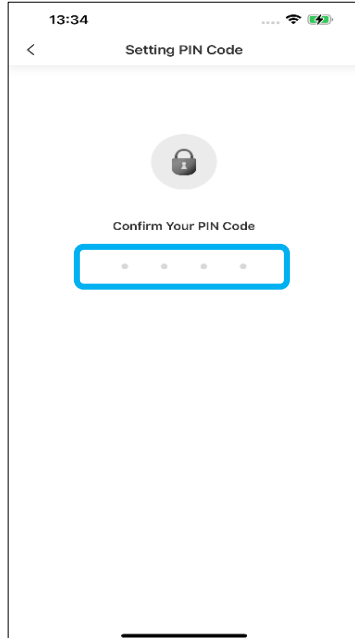
Step 5



Setting PIN Code

Please enter your new PIN code

Step 6



Setting PIN Code

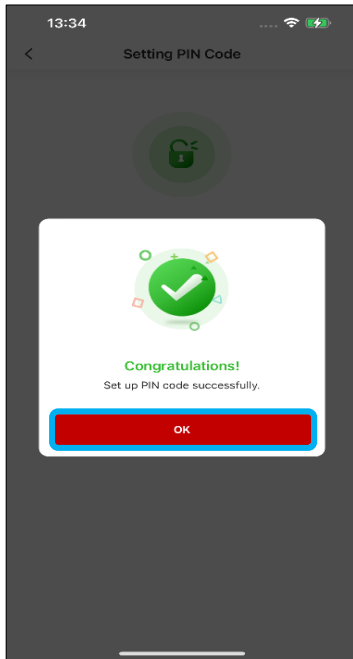
Please re-confirm your new PIN code.

General Setting

PIN Setting

[Back to Top](#)

Step 7



Congratulations Popup

Change PIN code successful.
Tap on [OK] to complete the change PIN code process.

Others

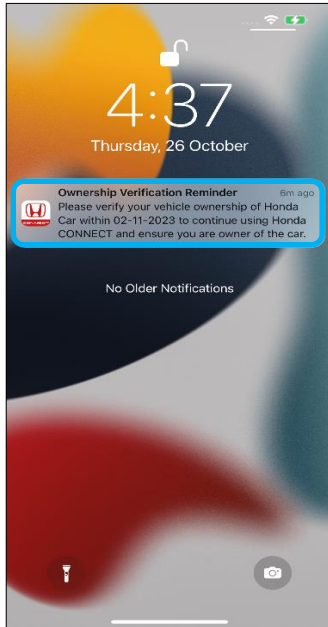
Ownership Verification

[Back to Top](#)

Overview : To confirm ownership of your car and to continue using the Honda CONNECT app, vehicle ownership verification is necessary every 1 year. The user will receive reminder notifications before the deadline for the verification.

Ownership Verification

Step 1-1



Get notification

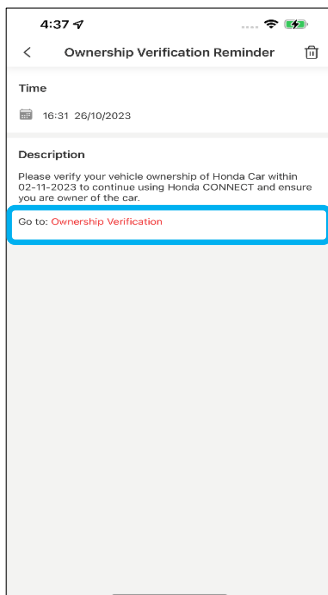
On the home page screen, users receive the message about Ownership Verification Reminder.

Tap on [Ownership Verification] to open the Ownership Verification page.

Push notification

Tap on [Push notification].

Step 1-2



Ownership Verification Reminder

Tap on [Ownership Verification] to go to Ownership Verification.

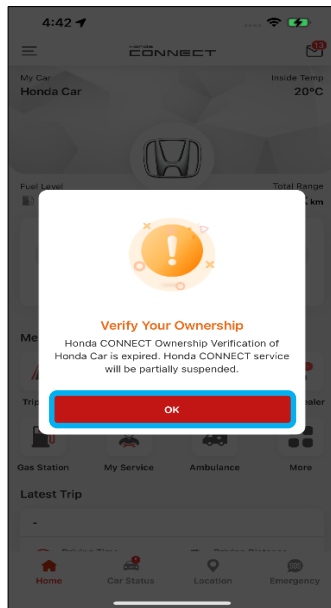
Note: This popup displays only when ownership verification has expired.

Others

Ownership Verification

[Back to Top](#)

Step 2

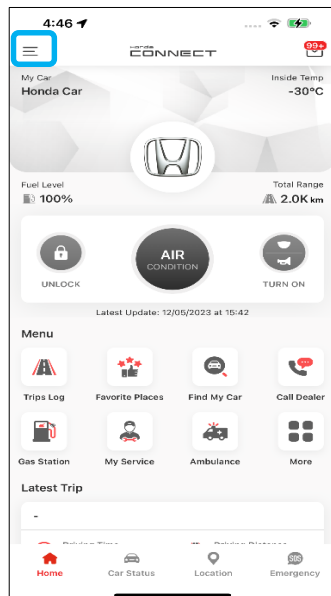


Verify Your Ownership Popup

Tap on [OK] to move to Ownership Verification.

Note: This popup displays only when ownership verification has expired.

Step 3



Side menu

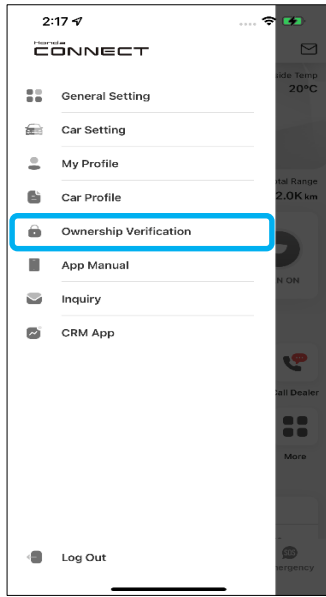
Alternatively, Tap on [MENU] to open the Side menu.

Others

Ownership Verification

[Back to Top](#)

Step 4

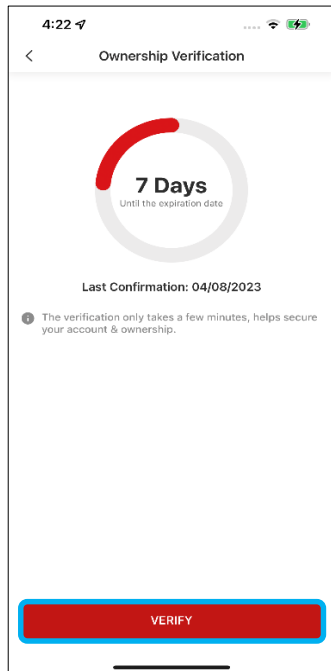


Side menu

Select [Ownership Verification] to open Ownership Verification.

Use Ownership Verification

Step 1



Ownership Verification screen

Once the user taps on [VERIFY] they will be taken to the Ownership Verification screen. This screen will show the number of days until the expiration date. This screen also shows when the Ownership Verification was last confirmed.

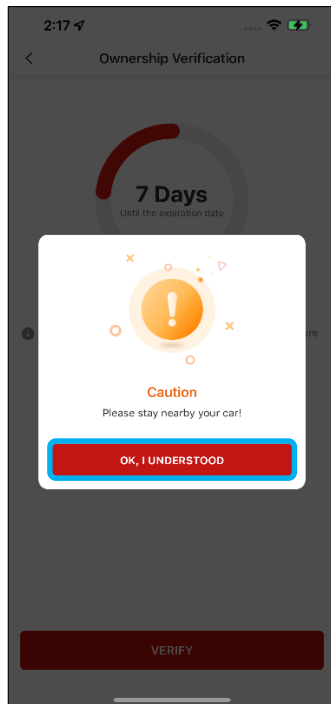
Please tap on [VERIFY] to continue. After clicking on [VERIFY] 2 cautions Popup alerts will now be displayed.

Others

Ownership Verification

[Back to Top](#)

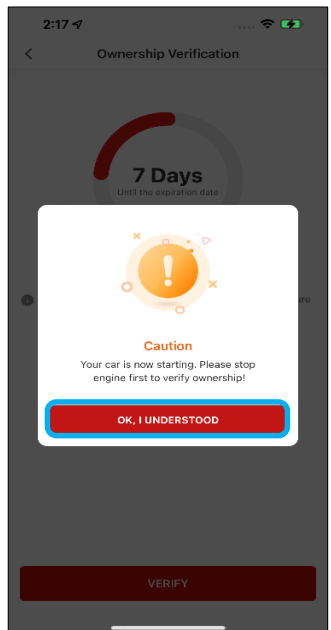
Step 2



Caution 1 Popup

Please ensure that you are near your vehicle to verify ownership. Tap on [OK, I UNDERSTAND] on the caution to close popup.

Step 3



Caution 2 Popup

Please switch off engine to verify ownership. Tap on [OK, I UNDERSTAND] to close the popup. After completion, an input odometer screen will display.

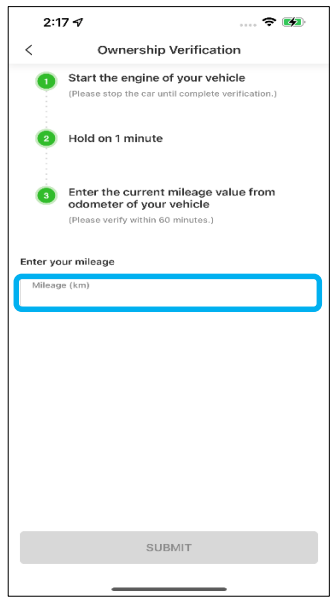
Then, tap on [VERIFY] to proceed

Others

Ownership Verification

[Back to Top](#)

Step 4

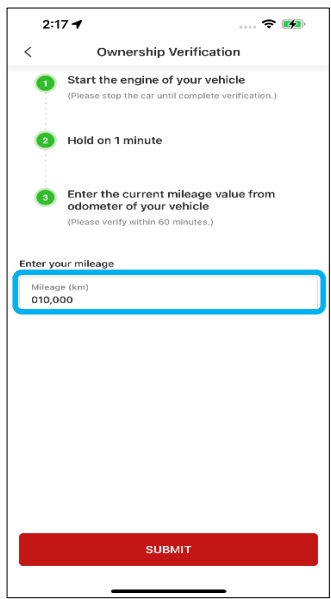


Steps to verify Ownership Verification

After tapping on [VERIFY] to proceed, please follow the three step confirmation.

1. Start the engine of your vehicle.
2. Please wait for one minute.
3. Enter the current mileage value from your vehicle's odometer display.

Step 5



Enter the mileage

After entering the current mileage value from your vehicle's odometer display, tap on [SUBMIT].

Others

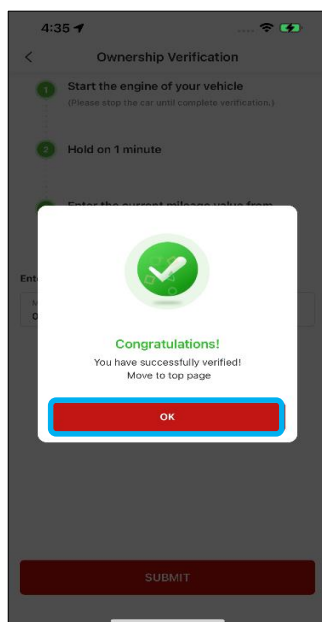
Ownership Verification

[Back to Top](#)

Successful verification

Step

1

**Confirm Alert - Successful Popup**

If the verification has been successful, a green popup will appear.

After tapping on [OK], the user will be redirected to the Top Page screen.

Confirm Alert - Failed Popup

- If you fail to verify 3 times a red warning will appear.

Tap on [OK] to return to the Top Page screen.

- If you fail to verify ownership, some services will be suspended

Please select the Side Menu and tap on Ownership Verification to repeat the verification process again.